

AMENDMENT OF SOLICITATION / MODIFICATION OF CONTRACT			1. Contract Number	Page of Pages 1 2	
2. Amendment/Modification Number A02	3. Effective Date 4/17/24	4. Requisition/Purchase Request No.	5. Solicitation Caption IT Support Services - DCCSES Operation and Maintenance		
6. Issued by: Office of the Attorney General Support Services Division/ 400 6 th Street, NW Washington, DC 20001		Code	7. Administered by (If other than line 6)		
8. Name and Address of Contractor (No. street, city, county, state and zip code)		Code	Facility	9A. Amendment of Solicitation DCCB-2024-R-0012	
				<input checked="" type="checkbox"/>	9B. Dated (See Item 11) 3/19/24
					10A. Modification of Contract Order No.
					10B. Dated (See Item 13)
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS					
<input checked="" type="checkbox"/> The above numbered solicitation is amended as set forth in item 14. The hour and date specified for receipt of Offers <input type="checkbox"/> is extended. <input checked="" type="checkbox"/> is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning <u>1</u> copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) BY separate letter or fax which includes a reference to the solicitation and amendment number. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such may be made by letter or fax, provided each letter or telegram makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.					
12. Accounting and Appropriation Data (If Required)					
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14					
A. This change order is issued pursuant to (Specify Authority): The changes set forth in Item 14 are made in the contract/order no. in item 10A.					
B. The above numbered contract/order is modified to reflect the administrative changes (such as changes in paying office, appropriation data etc.) set forth in item 14, pursuant to the authority of 27 DCMR, Chapter 36, Section 3601.2.					
C. This supplemental agreement is entered into pursuant to authority of:					
D. Other (Specify type of modification and authority)					
E. IMPORTANT: Contractor <input type="checkbox"/> is not <input checked="" type="checkbox"/> is required to sign this document and return <u>1</u> copies to the issuing office.					
14. Description of Amendment/Modification (Organized by UCF Section headings, including solicitation/contract subject matter where feasible.) The purpose of this amendment is to provide responses to additional Offeror questions as outlined on page 2.					
Except as provided herein, all terms and conditions of the document referenced in item (9A or 10A) remain unchanged and in full force and effect.					
15A. Name and Title of Signer (Type or print)		16A. Name of Contracting Officer Gena Johnson			
15B. Name of Contractor (Signature)	15C. Date Signed	16B. District of Columbia <i>Gena Johnson</i> (Signature of Contracting Officer)	16C. Date Signed 4/17/24		

- Q1. What are the internet technologies (see attached screenshot) and salesforce used for? For example, case management.
- A1. The internet technologies are used for maintaining our internal and external websites. There are customer facing websites that allow customers to view case information (such as payments) and internal sites for case management. The internet technologies are also used to maintain agency interfaces that utilize web services. Salesforce is a case management application that is currently used for submitting online applications, generating court orders, and processing income withholding orders. See page 8 of 69 of the RFP for an overview of what DCCSES 2.0 functionality includes.
- Q2. Does it not exceed \$3,000,000.00 for a year?
- A2. The District's estimate of the total yearly cost for this procurement is \$3,000,000. This covers all costs to provide the required services excluding reimbursable costs outlined in section G.10.1.
- Q3. What is OASYS 9.0 software used for?
- A3. OASYS 9.0 Server enables legacy multi-value application logic and data to run or interface with any modern relational database such as Microsoft SQL Server or Oracle. Currently, the Child Support Services Division utilizes Microsoft Server SQL. Please visit <https://www.onsystem.com> for more information.