HELP DURING COVID-19

The Office of the Attorney General (OAG) is working around the clock to help protect District residents during the coronavirus (COVID-19) crisis.

Hearing from you will help OAG spot problems and keep residents safe. Contact our office if you have been scammed, discriminated against, charged late fees on rent, denied sick leave by your employer, or otherwise treated unfairly. OAG attorneys and investigators will answer your questions, investigate your complaints, and enforce the law.

The tips below will help you stay safe and healthy. I also urge you to stay connected with friends and loved ones by phone or online.

With shared sacrifices, I know we will get through this together.

Karl A. Racine
Attorney General

STAY HEALTHY
Prevent the spread of coronavirus.

Stay home unless performing essential errands	Keep 6 feet away from others in public	Wear a mask on essential errands	Wash hands with soap and water for at least 20 seconds multiple times a day	Avoid touching your face	Information on testing and health tips: **coronavirus.dc.gov**

For more information, please visit oag.dc.gov/coronavirus | Email: OAGCommunity@dc.gov | Phone: (202) 727-3400

HELP FOR DISTRICT RESIDENTS

Consumers & Tenants

If you've been scammed, overcharged for goods or services, or face eviction, late fees on rent, or utility shut-offs, contact OAG by calling **(202) 442-9828**, emailing **Consumer.Protection@dc.gov**, or submitting a complaint online at **oag.dc.gov/ConsumerComplaint**.

Workers & Businesses

If your employer is denying you paid sick leave, contact OAG at **(202) 442-9828**.

For unemployment resources and small business help, visit **coronavirus.dc.gov/recovery**.

Seniors & Vulnerable Residents

Report any elder abuse, fraud or exploitation to:
• Adult Protective Services at **(202) 541-3950**
• MPD at **(202) 737-4404**
• OAG at **(202) 727-3807** or **elderjustice@dc.gov**

If you are feeling isolated or just need someone to talk to, call the D.C. Department of Aging and Community Living at **(202) 724-5626**.

Children & Youth

Report child abuse and neglect to the D.C. Child and Family Services Agency at **(202) 671-7233**.

Make sure kids are safe online by learning internet safety basics at **oag.dc.gov/InternetSafety**.

Find Safety

If you are in danger, call **911**. If you are a victim of a crime and need assistance, call the D.C. Victim Hotline to speak with an advocate at **1-844-4HELPDC (1-844-443-5732)**. Use D.C.'s Red Flag Law to remove a firearm from a potentially dangerous person by visiting **oag.dc.gov/RedFlagLaw**.

Report Discrimination

If you experience any kind of discrimination, contact OAG by calling **(202) 727-3400**, emailing **OAGCivilRights@dc.gov**, or filling out our online form at **oag.dc.gov/ReportCivilRights**. You can also file a complaint with the D.C. Office of Human Rights at **ohr.dc.gov**.

Get Meals

Find free meal sites at **coronavirus.dc.gov/food**. If you cannot acquire food and essential items yourself, request home delivery by calling **1-888-349-8323** or visiting **coronavirus.dc.gov/gethelp**.

Get the latest OAG tips, warnings, and updates at **oag.dc.gov/coronavirus**

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