SOLICI:	TATION OF	EED A	ND AW	APD	1. Captio	n		Page	of Pages
1 * * *	TATION, OF	•		ARD				1	65
Go	vernment of the D	istrict of Co	olumbia				g Services		
2. Contract Nun	nber	<ol><li>Solicitation</li></ol>	n Number		4. Type o	of Solicitation	5. Date Issued	6. Type of	Market
					Seal	ed Bid (IFB)		X Op	en
		DCCR	3-2023-R-0	036	Seal	ed	4/05/2023		
		рссь	-2023-IX-0	030	Prop	osals(RFP)			t Aside
					X Oth	er			n with Sub- tracting Set Aside
7. Issued By:					8. Addres	ss Offer to:			
Office of	the Attorney Gen	eral							
	Support Services Division/Procurement Unit				OA	G.busin	essopportunitie	es@dc.g	ov
* *	Street NW, Suite								
Washingto	on, DC 20001-579	90							
	solicitations "offer" and offero		l "bidder"						
	SOLICITATION								
9. Sealed offers	for furnishing the sup	plies or servic	es in the Sched	ule will be	received by	electronic m	nail at the place speci	fied in Item	8, until
4:00 p.m.	local time May 11	<u>, 2023.</u>							
	ubmissions, Modifications	Withdrawals: Se	ee 27 DCMR Chap	oter 50, Sec	tion 5020 and 5	021. All offers	s are subject to all terms	& conditions	in this solicitation.
10. For Information	A. Nam	ne			B. Telephon	e Number		C. E-	mail Address
Contact	Janice Parker	Watson	202		727-340	0	Mobile 735-7503	Janice.V	Vatson@dc.gov
			,	Table of C	ontents	_			
(X) Sectio	Descript	ion	Page	(X)	Section		Description		Page
(//)   11	PART I - THE SCI		1 age	. ,	Γ II - CONTRA	ACT CLAUS			i age
ХА	Solicitation/Contract		1	X	I	Contract (			35
Х В	Supplies or Services	and Price/Co	st 2	PAR <sup>-</sup>	Γ III - LIST OF	DOCUMEN	ITS, EXHIBITS AND (	OTHER ATT	ACHMENTS
X C	Specifications/Work	Statement	6	Χ	J	J List of Attachments			49
X D	Packaging and Mark	ing	18	PAR <sup>-</sup>	Γ IV - REPRE	SENTATION	S AND INSTRUCTIO	NS	
X E	Inspection and Accep	otance	18				tations, Certifications	and other	
X F X G	Deliveries or Perform Contract Administrati		19 22	X	K L		ts of Offerors ns, Conditions & Notic	aa ta Offara	50 ors 52
X G	Special Contract Red		28	X	M		n Factors for Award	es to Offer	61
X   11	Opecial Contract Net	quirements	20	OFF		Lvaluation	11 actors for Award		[ 01
12 The undersi	gned agrees, if this offe	er is accepted t	within 150 cale			e for receipt	of offers specified abo	ove to furnis	sh any and all
	ch prices are offered a	-		-		-	•		-
13. Discount for			20 Calendar			o-Grandon pro-	(-),		
Prompt Paym	nent 10 Calendar da	ays %	days %	30	Calendar days	s %		<u></u> %	Calendar days
								70	
	ement of Amendments		nt Number	Dat	e	,	Amendment Number	Date	
	acknowledges receipt of to the SOLICITATION						A002		
15A. Name and		7-1		16. 1	Name and Title		Authorized to Sign Off	er/Contract	
Address of Offeror	·								
Olleioi									
ACD Talambana				47.0	Name at time			10 0#== 5	\
15B. Telephone (Area (N			theck if remittand different from	ce   17.3	Signature			18. Offer D	val <del>C</del>
Code)	Code) above								
	- Refer to Section G								
AWARD									
19. Accepted as to	Items numbered	20. Amount		21. A	ccounting and A	Appropriation [	Data		
22. Name of Con	tracting Officer (Type or Pi	rint)		23. S	ignature of Con	tracting Office	r (District of Columbia)	24. Award [	Date
						=	,		

## SECTION B: SUPPLIES OR SERVICES AND PRICE/COST

- **B.1** The Office of the Attorney General for the District of Columbia, Child Support Services Division, collectively the "District," is seeking the services of a Contractor to provide genetic testing services as set forth in Section C.
- **B.2** The District contemplates award of a requirements contract with payments based on fixed unit prices. Prices shall be inclusive of all costs associated with providing the required services, including, but not limited to labor, materials, overhead, general and administrative costs and profit.
- **B.2.1** The District will purchase its requirements of the articles or services included herein from the Contractor. The estimated quantities stated herein reflect the best estimates available. The estimate shall not be construed as a representation that the estimated quantity will be required or ordered, or that conditions affecting requirements will be stable. They shall not be construed to limit the quantities which may be ordered from the Contractor by the District or to relieve the Contractor of its obligation to fill all such orders.
- **B.2.2** Delivery or performance shall be made only as authorized in accordance with the Ordering Clause, G.10. The District may issue orders requiring performance at multiple locations. The District of Columbia Courts may also issue orders hereunder.
- **B.2.3** Any order issued during the effective period of this contract and not completed within that period shall be completed by the Contractor within the time specified in the order. The contract shall govern the Contractor's and District's rights and obligations with respect to that order to the same extent as if the order were completed during the contract's effective period.

## **B.3** PRICE SCHEDULE

## **B.3.1 BASE YEAR**

CLIN	DESCRIPTION	ESTIMATED QUANTITY <sup>1</sup>	UNIT	UNIT PRICE	TOTAL AMOUNT
0001	Genetic Testing for IV-D Cases at Contractor sites in DC as described in Section C.3.3	1000	Specimen	\$	\$
0002	Genetic Testing for Non IV-D Cases at DC Superior Court as described in Section C.3.3.4	150	Specimen	\$	\$

<sup>&</sup>lt;sup>1</sup> Estimated quantity for IV-D Cases is a total of 1,000 for all CLINs for 12 months and not 1,000 per CLIN

CLIN	DESCRIPTION	ESTIMATED QUANTITY <sup>1</sup>	UNIT	UNIT PRICE	TOTAL AMOUNT
0003	Optional: Genetic Testing for IV-D Cases at OAG/CSSD HQ as described in Section C.3.3.5	1000	Specimen		
0004	Optional: Genetic Testing for IV-D Cases at DC Jail as described in Section C.3.3.6	1000	Specimen		
0005	Optional: Genetic Testing for IV-D Cases for Special Projects as described in Section C.3.3.7	1000	Specimen		

BASE YEAR ESTIMATED AMOUNT:	\$

# **B.3.2 OPTION YEAR ONE**

CLIN	DESCRIPTION	ESTIMATED QUANTITY <sup>2</sup>	UNIT	UNIT PRICE	TOTAL AMOUNT
1001	Genetic Testing for IV-D Cases at Contractor sites in DC as described in Section C.3.3	1000	Specimen	\$	\$
1002	Genetic Testing for Non IV-D Cases at DC Superior Court as described in Section C.3.3.4	150	Specimen		
1003	Optional: Genetic Testing for IV-D Cases at OAG/CSSD HQ as described in Section C.3.3.5	1000	Specimen		
1004	Optional: Genetic Testing for IV-D Cases at DC Jail as described in Section C.3.3.6	1000	Specimen		
1005	Optional: Genetic Testing for IV-D Cases for Special Projects as described in Section C.3.3.7	1000	Specimen		

OPTION YEAR ONE ESTIMATED AMOUNT:	\$_	
-----------------------------------	-----	--

<sup>&</sup>lt;sup>2</sup> Estimated quantity for IV-D Cases is a total of 1,000 for all CLINs for 12 months and not 1,000 per CLIN

# **B.3.3 OPTION YEAR TWO**

CLIN	DESCRIPTION	ESTIMATED QUANTITY <sup>3</sup>	UNIT	UNIT PRICE	TOTAL AMOUNT
2001	Genetic Testing for IV-D Cases at Contractor sites in DC as described in Section C.3.3	1000	Specimen	\$	\$
2002	Genetic Testing for Non IV-D Cases at DC Superior Court as described in Section C.3.3.4	150	Specimen		
2003	Optional: Genetic Testing for IV-D Cases at OAG/CSSD HQ as described in Section C.3.3.5	1000	Specimen		
2004	Optional: Genetic Testing for IV-D Cases at DC Jail as described in Section C.3.3.6	1000	Specimen		
2005	Optional: Genetic Testing for IV-D Cases for Special Projects as described in Section C.3.3.7	1000	Specimen		

<b>OPTION YEAR TWO ESTIMATED AMOUNT:</b>	\$	
--	----	--

# **B.3.4 OPTION YEAR THREE**

CLIN	DESCRIPTION	ESTIMATED QUANTITY <sup>4</sup>	UNIT	UNIT PRICE	TOTAL AMOUNT
3001	Genetic Testing for IV-D Cases at Contractor sites in DC as described in Section C.3.3	1000	Specimen		
3002	Genetic Testing for Non IV-D Cases at DC Superior Court as described in Section C.3.3.4	150	Specimen		

 $<sup>^3</sup>$  Estimated quantity for IV-D Cases is a total of 1,000 for all CLINs for 12 months and not 1,000 per CLIN  $^4$  Estimated quantity for IV-D Cases is a total of 1,000 for all CLINs for 12 months and not 1,000 per CLIN

CLIN	DESCRIPTION	ESTIMATED QUANTITY <sup>4</sup>	UNIT	UNIT PRICE	TOTAL AMOUNT
3003	Optional: Genetic Testing for IV-D Cases at OAG/CSSD HQ as described in Section C.3.3.5	1000	Specimen		
3004	Optional: Genetic Testing for IV-D Cases at DC Jail as described in Section C.3.3.6	1000	Specimen		
3004	Optional: Genetic Testing for IV-D Cases for Special Projects as described in Section C.3.3.7	1000	Specimen		

OPTION YEAR THREE ESTIMATED AMOUNT:	\$

# **B.3.5 OPTION YEAR FOUR**

CLIN	DESCRIPTION	ESTIMATED QUANTITY <sup>5</sup>	UNIT	UNIT PRICE	TOTAL AMOUNT
4001	Genetic Testing for IV-D Cases at Contractor sites in DC as described in Section C.3.3	1000	Specimen	\$	\$
4002	Genetic Testing for Non IV-D Cases at DC Superior Court as described in Section C.3.3.4	150	Specimen	\$	\$
4003	Genetic Testing for IV-D Cases at OAG/CSSD HQ as described in Section C.3.3.5	1000	Specimen	\$	\$
4004	Genetic Testing for IV-D Cases at DC Jail as described in Section C.3.3.6	1000	Specimen	\$	\$
4005	Genetic Testing for IV-D Cases for Special Projects as described in Section C.3.3.7	1000	Specimen	\$	\$

Section C.S.S./					
OPTION YEAR FOUR ESTIMATED	AMOUNT:	\$			
FOTAL ESTIMATED AMOUNT FOR BASE AND FOUR OPTION YEARS:  \$					

<sup>&</sup>lt;sup>5</sup> Estimated quantity for IV-D Cases is a total of 1,000 for all CLINs for 12 months and not 1,000 per CLIN

### SECTION C: SPECIFICATIONS/STATEMENT OF WORK

## C.1 SCOPE:

The Office of the Attorney General for the Government District of Columbia (OAG) requires the services of a Contractor to provide genetic testing services for the Child Support Services Division (CSSD). Genetic testing shall be provided to mothers, putative fathers, and all identified children in a case.

## C.1.1 APPLICABLE DOCUMENTS

Item No.	Title	Date
1	U.S. Department of Labor, Occupational Safety and Health Standards, 29 C.F.R. § 1910.1030 (applicable to handling of human blood)	Most Recent
2	42 U.S.C. § 654 (29)(C)  State plan for child and spousal support	Most Recent
3	42 U.S.C. § 666(a)(5)(B)  Requirement of statutorily prescribed procedures to improve effectiveness of child support enforcement	Most Recent
4	D.C. Official Code § 16-909.01  Establishment of paternity by voluntary acknowledgment and based on genetic test results.	Most Recent

## C.1.2 DEFINITIONS

C.1.2.1 IV-D – Refers to Title IV Part D of the Social Security Act. In 1935, Congress enacted legislation establishing the Aid for Dependent Child program (AFDC). AFDC established a partnership between the federal government and the states by providing appropriations to those states which adopt child support State plans required by § 454 of the Social Security Act and approved by the Secretary of Health and Human Services. The states in turn provide a minimum monthly subsistence payment to families meeting established need requirements. In 1974, Congress passed the Family Support Act (FSA), Title IV-D of the Social Security Act, requiring states receiving AFDC funds to establish and enforce child support obligations. Every state receiving AFDC funds had to establish a child support enforcement agency popularly known as a "IV-D Agency" that was required to

- meet standards promulgated by the Office of Child Support Enforcement (OCSE), a division of the Department of Health and Human Services.
- C.1.2.2 IV-D Case A child support case where at least one of the parties, either the custodial parent or non-custodial parent, has requested or received IV-D services from the State's IV-D Agency. A IV-D Case is composed of a custodial parent, non-custodial parent or putative father, and dependent(s).
- C.1.2.3 Non IV-D Case Any case other than a IV-D Case that D.C. Superior Court refers to the Contractor for genetic testing services and for which D.C. Superior Court is solely responsible.
- **C.1.2.4** Case Coordinator The District employee or agent, identified by the District, who is responsible for scheduling or coordinating genetic testing for IV-D Cases for the District's IV-D Agency.
- C.1.2.5 Program Specialist The District employee or agent, identified by the District, who is responsible for scheduling or coordinating genetic testing for IV-D Cases for the District's IV-D Agency.
- **C.1.2.6 Collector** One who is a trained sample collector for collecting buccal swabs or a Phlebotomist if blood samples are required and is licensed in accordance with local professional licensing standards, as required.
- **C.1.2.7** Contract Administrator (CA) The District or D.C. Superior Court employee who is responsible for general administration of the contract and ensuring the Contractor complies with the terms and conditions of the contract.

## C.2 BACKGROUND

- C.2.1 OAG/CSSD functions as the authorized federal IV-D Agency for the District of Columbia. In this capacity, OAG/CSSD assists families by locating absent parents, establishing paternity, establishing orders for child and medical support, enforcing delinquent orders of support, seeking modification of orders, and determining whether non-custodial parents of Temporary Assistance for Needy Families (TANF) recipients should be referred to job placement programs. In other words, OAG/CSSD performs all legal and programmatic functions associated with the District government's child support program.
- **C.2.2** The Family Court of the D.C. Superior Court has jurisdiction over actions for the establishment of paternity and the establishment, modification, and enforcement of child

support obligations in cases brought by the IV-D Agency - IV-D Cases - and in cases brought by individuals - Non IV-D Cases. Where paternity is at issue, the D.C. Superior Court may order the child and all other parties to submit to medical or genetic tests. In Non IV-D Cases, the costs of any medical or genetic tests and the costs of any expert witness appointed by the D.C. Superior Court must be paid by the parties, or, in the case of indigent parties in neglect proceedings, by the D.C. Superior Court. The IV-D Agency pays the costs for genetic testing upfront when genetic testing is ordered in a IV-D Case, unless otherwise directed by the presiding judge. Non-custodial parents determined to be legally responsible for financially supporting a dependent once the results of a genetic test are received, are required to reimburse the IV-D Agency for the costs associated with the test.

- C.2.3 OAG/CSSD is required to have and use procedures under which it can introduce as evidence of paternity the results of any genetic test that is of a type generally acknowledged as reliable by accreditation bodies designated by the Secretary of the U.S. Department of Health and Human Services and is performed by an accredited laboratory. When these conditions are satisfied, the test results can be introduced as evidence of paternity without the need for foundation testimony or other proof of authenticity or accuracy, unless an objection is made.
- C.2.4 The requirement that States choose accredited laboratories for paternity testing in order to expedite contested cases reflects the widespread acceptance in scientific and legal circles of the validity of particular genetic tests for paternity. A customary means of assuring the reliability and validity of genetic tests for paternity is for testing laboratories to voluntarily seek accreditation under the standards and requirements set by recognized accrediting bodies, such as the Association for the Advancement of Blood and Biotherapies.

# C.3 REQUIREMENTS

## C.3.1 CONFIDENTIALITY OF INFORMATION

The contractor shall maintain the confidentiality of all information it receives in executing its genetic testing responsibilities described herein, including the identity of any person from whom samples are collected. The Contractor shall only use confidential information for purposes of fulfilling its contractual requirements with the District and shall not disclose confidential information, unless otherwise required by law and with prior written notice to the CA. All contract staff, including subcontractors, shall be required to sign confidentiality statements reflecting their understanding of this requirement, as well as undergo a background check, prior to gaining access to any such confidential information.

## C.3.2 QUALIFICATIONS AND CAPACITY

- **C.3.2.1** The Contractor shall be approved and accredited by the Association for the Advancement of Blood and Biotherapies for the type of parentage testing that the Contractor will be required to perform under this contract.
- C.3.2.2 The Contractor shall possess expertise and experience in conducting genetic testing in multiple jurisdictions and coordinating all aspects of genetic testing for the determination of paternity, including in local, interstate, and international cases. This expertise and experience shall include, at a minimum, the following: making all necessary arrangements for specimen collections, including preparing and sending genetic specimen collection kits to interstate and international jurisdictions; retrieving and processing specimen collections; ensuring that specimen collections are properly handled to avoid chain of custody issues; analyzing samples obtained to arrive at genetic test results; preparing genetic test reports which are admissible in a court of law; and making all necessary arrangements for recollections when necessary or requested by the Case Coordinator or his/her designee.
- C.3.2.3 The Contractor shall have the capacity to provide genetic testing services for a minimum of 1,000 specimens per year for IV-D Cases and 150 specimens per year for Non IV-D Cases; provided, however, that, the Contractor understands that there is no guarantee that this number of collections will be performed. Such services shall include, but not be limited to, coordinating and arranging local, interstate, and international collections; processing and analyzing collections to determine paternity probability; and preparing genetic test reports based on findings from its analysis. The Contractor shall collect specimen from each of the following individuals per case: mother, putative father, and all identified children. When necessary, the Contractor shall provide motherless testing, collect specimens from incarcerated individuals, retrieve from the Office of the Chief Medical Examiner and test autopsy specimens, and collect specimens from a child's extended family members.
- **C.3.2.4** The Contractor shall register and maintain an active SAM.gov account each year that this contract remains in effect.

## C.3.3 SPECIMEN COLLECTIONS

- **C. 3.3.1** The Contractor shall obtain samples by buccal swab or a similar medically acceptable technique used in DNA testing, which involves the collection of blood, bodily tissue, or bodily fluids containing DNA suitable for use in parentage testing.
- C.3.3.2 The Contractor shall comply with the Blood Borne Pathogens provisions of the U.S. Department of Labor regulations concerning Occupational Safety and Health Standards, 29 C.F.R. § 1910.1030, in fulfilling the requirements of this contract.
- **C.3.3.3** The Contractor shall provide Collectors to collect specimens Mondays through Fridays from at least 8:00 a.m. to 5:00 p.m., except federally recognized holidays, at the

Contractor's clinical laboratories or collection sites located in the District of Columbia. The Contractor shall be required to have at least one laboratory or collection site in a minimum of four (4) of the eight (8) wards within the District of Columbia to accommodate both the District's and D.C. Superior Court's clients. The four (4) required wards are wards 1, 5, 7, and 8. In addition to allowing walk-ins for both IV-D Cases and Non IV-D Cases, the Contractor shall also have a system in place where the District's clients can be serviced by appointments at these sites, with those with appointments being prioritized over walk-ins.

- C.3.3.4 The Contractor shall also assign a Collector to provide specimen collections at the D.C. Superior Court, JM Level, located at 500 Indiana Avenue, N.W., Washington, DC 20001, one (1) day per week, on the day that the District designates, between the hours 8:30 a.m. to 4:30 p.m., excluding federally recognized holidays. When performing genetic testing services at this location, in addition to adhering to the requirements set forth in this contract, the Contractor shall adhere to any additional safety and security policies and procedures implemented by D.C. Superior Court and communicated to the Contractor. The Contractor shall ensure that a Collector is onsite during the entire timeframe stipulated above and shall service clients on a walk-in, first come/first serve basis.
- C.3.3.5 At the request of the CA, the Contractor shall also provide a Collector to collect specimens at the District's office located at 400 6<sup>th</sup> Street, NW, Washington, DC 20001, one (1) or two (2) days per week during the hours that the CA specifies. When performing genetic testing services at this location, in addition to adhering to the requirements set forth in this contract, the Contractor shall adhere to any additional safety and security policies and procedures implemented by the District and communicated to the Contractor.
- **C.3.3.6** At the direction of the CA, the Contractor shall assign a Collector to the D.C. Jail to collect specimens during the days and times that the CA directs. When performing genetic testing services at this location, in addition to adhering to the requirements set forth in this contract, the Contractor shall adhere to any additional safety and security policies and procedures implemented by this facility and communicated to the Contractor.
- C.3.3.7 The Contractor shall provide a Collector to collect specimens for Special Projects. "Special Projects" shall be defined as events, identified by the CA to the Contractor, during which the Contractor is required to provide one (1) or more Collectors, as appropriate, to collect specimens outside of the Contractor's normal business hours and/or at a location other than those identified in Sections C.3.3.3 C.3.3.6.
- **C.3.3.8** The Contractor shall have a process in place to timely obtain specimens from deceased individuals whose DNA is required to perform genetic testing to establish paternity.
- **C.3.3.9** The Contractor shall be responsible for providing all necessary equipment for each laboratory or collection site, including the following: examination table, draw chair, desk, facsimile machine, photocopier, camera, removable privacy partition, secretarial chair, secure file cabinet, secure waste container, secure medical supply cabinet, and waiting chairs.

- **C.3.3.10** The Contractor shall provide Collectors that have proven capabilities in performing the work set forth in the requirements and previous training in the form of testing used by the Contractor. A complete written Collector job description shall be included in the Contractor's file and be available for review upon the CA's request. The job description shall include education, experience and certification criteria, a description of duties and responsibilities, hours of work, and performance evaluation criteria.
- C.3.3.11 The Contractor's Collectors shall inquire, prior to collection of paternity samples, if any party has had a blood transfusion within the past ninety (90) days or a bone marrow or stem cell transplant at any time, and the Contractor shall provide such information on the client authorization/chain of custody documentation that is included with the genetic testing results.
- **C.3.3.12** The Contractor's Collectors shall follow clear chain of custody procedures to ensure accurate identification of all specimens collected. The Contractor shall create and preserve an adequate documentary record of the custody of the samples collected in every case sufficient to withstand evidentiary objections in District courts. Such record shall be adequate to provide a legally acceptable foundation for the testimony of an expert witness or witnesses in the case.
- **C.3.3.13** The Contractor's Collectors shall record identifying information from the individual's government-issued identification or other identification documents on the paperwork completed at the collection site.
- **C.3.3.14** The Contractor's Collectors shall photocopy the following at the time of performing a collection:
  - a) A picture identification card from all adult subjects prior to collection of their specimens, and
  - b) The court order, administrative order, or letter issued by the case coordinator directing the individual to submit to genetic testing.

The Contractor shall be permitted to take a picture of the abovementioned items if it does not have access to a copy machine at the time of performing a collection. The Contractor shall enclose a copy of these items with the genetic test results.

- C.3.3.15 If a party appears for testing in a IV-D Case without an order or letter from the Case Coordinator directing genetic testing, then the Contractor's Collector shall contact the Case Coordinator or the designated CSSD Paternity Unit's Program Specialist to obtain the order or directive prior to collecting the party's specimen. The Contractor agrees that the District shall not be obligated to pay for any specimen that the Contractor collects without first acquiring the proper paperwork.
- **C.3.3.16** For Non IV-D Cases, the Contractor shall not collect specimens from any individuals who are a party to a case without first obtaining an issued expert services voucher, which the presiding judge for that case has preapproved. The Contractor shall visit the D.C.

Superior Court's electronic Web Voucher System (WVS) to obtain these vouchers and agrees that D.C. Superior Court shall not be obligated to pay for any specimen that the Contractor collects without first acquiring the required voucher. If a party visits a collection site and the Contractor does not have a record of a voucher being issued, then the Contractor shall contact D.C. Superior Court's CA, identified in Sec. G.9.2 below, via phone or email to inquire about the status of the voucher, or in her absence, the Defender Services Branch Helpdesk via email (<a href="www.webvoucherhelp@dcsystem.gov">www.webvoucherhelp@dcsystem.gov</a>) or phone (202-879-4210) Mondays – Fridays between 8:30 am and 5:00 pm. For Non IV-D cases, where one or more parties never submitted a sample for testing after a total of 12 months, the Contractor may cancel the voucher by adding the comment to the voucher: "Testing not completed due to all parties not providing samples; please cancel voucher as No Intent to Bill at this time." The Contractor shall then remove the voucher by selecting the Return to Attorney option in the system.

- **C.3.3.17** The Contractor's Collectors shall take photographs of the putative father, mother, and child(ren) involved in a case. The Contractor shall ensure that these photographs are attached to the genetic test reports before they are sent to the District or D.C. Superior Court.
- C.3.3.18 The Contractor shall schedule specimen collections for test subjects in interstate and international IV-D Cases within two (2) business days of the Program Specialist's request, and shall notify the Program Specialist of the date, time, and location of such scheduled collections within five (5) business days of the appointment being made. In the event that the Contractor is unable to schedule specimen collections for test subjects in interstate and international cases within two (2) business days of the Program Specialist's request due to an unforeseen and unavoidable delay that occurs due to no fault of the Contractor, then the Contractor shall notify the Program Specialist, within five (5) business days, and arrange for the collection to be done as soon as possible. The Contractor shall arrange for a specimen to be collected within no more than a fifteen (15) mile radius from the subject's principal place of residence, or the closest collection site to the subject's principal place of residence or work if there is no collection site within fifteen (15) miles of the subject's primary residence. The Contractor shall schedule all collections to be performed no later than 30 days after receiving a request to schedule a collection. To ensure that clients have sufficient time to make necessary arrangements to appear for their collections, however, the Contractor shall make arrangements to have the collections done not sooner than twenty (20) days of receiving a request. The Contractor shall ensure that the facility or individual collecting the specimen receives all necessary documentation and collection kits prior to the scheduled appointment, and has the experience and level of expertise to properly collect and handle the specimen to avoid chain of custody issues. The Contractor shall work with D.C. Superior Court's CA should the need arise for the collection of specimen in an interstate or international Non IV-D Case.
- **C.3.3.19** If an individual fails to appear for a scheduled appointment for testing, then the Contractor shall notify the Program Specialist who scheduled the appointment of the individual's failure to appear. This notice shall be provided in writing within two (2)

business days of the missed appointment in local cases and within five (5) business days of the missed appointment in interstate and international cases.

- **C.3.3.20** The Contractor shall not dispose of any specimen collected, prior to test completion in the matter for which the specimen was collected, without receiving the prior written consent of the Case Coordinator or the CA, provided; however, that should retention of the sample compromise the integrity of the sample, then the Contractor shall be permitted to dispose of it, after notifying the Case Coordinator or CA.
- **C.3.3.21** The Contractor shall adhere to the Association for the Advancement of Blood and Biotherapies industry standards regarding retention, reuse, recollection, and disposal of specimens.
- C.3.3.22 The Contractor agrees that all samples collected, and all work product and results relating thereto, are the property of the District or D.C. Superior Court. Upon contract expiration or termination, the Contractor shall turn over all samples in its possession, and any and all work product and results relating thereto, to the District or the District's new genetic testing contractor in IV-D Cases and D.C. Superior Court or its new contractor in Non IV-D Cases, unless the CA otherwise directs in writing.

## C.3.4 SANITATION & BIO-HAZARDOUS WASTE COLLECTION AND DISPOSAL

The Contractor shall securely store and dispose of all bio-hazardous waste in a manner conforming to federal, state, and local requirements.

## C.3.5 SPECIMEN TESTING

- **C.3.5.1** The Contractor shall perform genetic testing on all collected specimens sufficient to affirm at least a 99% probability that the putative father is or is not the father of the child(ren).
- **C.3.5.2** The Contractor shall provide reconfirmation in each exclusionary test result by performing a double testing, which shall involve the secondary analysis of the putative father.
- **C.3.5.3** The Contractor shall assume all costs in the event of re-collection of specimens due to the negligence of the Contractor or its employees, agents, or contractors. Non-exclusive examples of negligence are:
  - a) A break in the chain of custody;
  - b) Failure to label the specimen with the proper identifiers to indicate the donor;
  - c) Samples that cannot be located while in storage; and
  - d) Insufficient amount of sample taken.

C.3.5.4 Upon receiving a written request from the CA, the Contractor shall provide a qualified expert witness to testify in a case where genetic testing results are being challenged. The Contractor shall only provide experts who possess a degree in Medicine (M.D.) or a Ph.D. in an applicable scientific field, and who are familiar with various State Child Support Enforcement Programs. The qualified expert witness shall be an expert in the area of genetic testing, including, but not limited to, how test results are determined, how DNA is compared, how a paternity percentage is determined from probabilities within the population group, how chain of custody is preserved, and what procedures are followed in performing genetic testing. The expert witness shall be a qualified witness with respect to any testing methods that the Contractor used in performing its requirements under this contract. In addition, the expert witness shall be able to defend the determination of results being challenged or in question.

#### C.3.6 TESTING RESULTS AND REPORTS

- **C.3.6.1** The Contractor shall provide notarized genetic test reports on paternity evaluations. The reports will include the following: results of the genetic marker for each person tested for each genetic system evaluated; paternity index for each test performed; combined paternity index for all the tests performed; relative probability of paternity for the putative father expressed in both a percentage and a written opinion; cumulative exclusion rate for each test performed; and race of each person tested.
- C.3.6.2 Within fifteen (15) calendar days after the last party to a case submits his/her specimen, the Contractor shall provide results of genetic testing for IV-D Cases to the Case Coordinator and District employees and agents, who the District identifies as needing access to these results, and results of genetic testing for Non IV-D Cases solely to the D.C. Superior Court CA. The Contractor shall provide these results electronically in a manner which is acceptable to the District and D.C. Superior Court and which will enable the District and D.C. Superior Court to download, upload, print, and share the results as needed. The Contractor also shall ensure that the means by which these results are shared with the District and D.C. Superior Court is secure and will safeguard the unauthorized disclosure of the results and any sensitive and confidential information contained therein. The Contractor shall refrain from sharing genetic testing results or any sensitive and confidential information contained therein or relating to the individuals being tested, with anyone not specifically identified by authorized representatives of the District and D.C. Superior Court as needing access to this information.
- C.3.6.3 Where a second genetic test is requested and granted by a D.C. Superior Court judge or magistrate, the Contractor shall arrange that the second test be performed and genetic test report prepared by an independent genetic testing laboratory, meaning an independent laboratory will analyze the specimens for all individuals in a case, after the Contractor recollects the specimens and sends them to the independent laboratory. The independent genetic testing laboratory shall be recognized and accredited by the Association for the Advancement of Blood and Biotherapies, and the Contractor shall ensure that this lab adheres to all operative provisions of the contract pertaining to analyzing specimens to

- make a determination of paternity, as well as preparation and delivery of genetic test reports. The Contractor understands that costs associated with these second tests are the sole responsibility of the parties to the case; therefore, the Contractor shall directly bill the parties for those collections.
- **C.3.6.4** The Contractor shall provide second genetic test reports, which adhere to the requirements set forth in Sec. C.3.6.1 above, to the individuals identified in Sec. C.3.6.2 above, within fifteen (15) calendar days of the collection of specimen from the last party.
- **C.3.6.5** The Contractor shall provide to the Case Coordinator by noon each Monday, (or Tuesday is Monday is a District recognized holiday), a report setting forth the following information for IV-D Cases:
  - a) The name of each person who submitted a specimen the previous week, as well as the collection date and docket number or IV-D case number associated with each collection; and
  - b) A notation next to each redraw identifying it as such, in addition to an explanation regarding why a redraw was necessary.
- **C.3.6.6** The Contractor shall electronically provide to the Case Coordinator by the 10<sup>th</sup> of each month, a status report containing the following information for IV-D Cases:
  - a) Total number of specimen collections performed the prior month;
  - b) The name and collection date of each person submitting a specimen the prior month, in addition to the IV-D case number with which the collection is associated;
  - c) Services rendered (i.e. initial draw or re-draw) for each specimen collected the prior month; and
  - d) Total number of cases completed the prior month, meaning all parties to the case submitted specimens and the genetic test analysis was completed by the last day of the prior month, broken down by those in which there was an exclusion of paternity and those in which there was a presumption of paternity.
- **C.3.6.7** The Contractor shall provide the weekly and monthly status reports by either email or by uploading the reports to box.com, per the direction of the CA or Case Coordinator. The Contractor shall ensure that any reports sent via email are encrypted or placed in a secure zip file before transmission to protect the information contained therein.
- **C.3.6.8** The Contractor's failure to timely provide the required genetic test reports or weekly or monthly status reports in any month may result in a ten (10%) reduction in the amount paid against the invoice received following the infraction.
- **C.3.6.9** The Contractor shall also provide other reports as requested by the CA from time to time.

**C.3.6.10** At the request of the District or D.C. Superior Court, the Contractor shall provide the results of genetic testing within 24 hours or the next business day of the last party to a case submitting a specimen.

## C.3.7 CUSTOMER SERVICE

- C.3.7.1 The Contractor shall identify staff to directly handle all genetic testing related inquiries made and issues raised by the District or individuals required to submit to genetic testing. At the request of the CA or Case Coordinator, the Contractor shall provide the CA or Case Coordinator with a response to an inquiry or resolution of an issue, in writing, within five (5) business days of the Contractor receiving the request.
- **C.3.7.2** The Contractor shall identify a Contract Manager to address questions and concerns relating to the terms and conditions of this contract. The Contractor shall notify the CA in writing of any changes to the Contract Manager assigned to this contract, within two (2) business days of such change taking effect.
- C.3.7.3 The Contractor shall ensure that both its customer service staff and Contract Manager are accessible 8:00 a.m. to 5:00 p.m. eastern standard time, Mondays through Fridays, except District of Columbia recognized holidays. The Contractor shall have a voicemail set up for callers to leave messages during all other times and shall ensure that its staff respond to these messages within twenty-four (24) hours or the next business day.

## C.3.8 TURNOVER PLAN

The Contractor shall develop and submit a turnover plan to the CA within thirty (30) calendar days of the contract effective date. This plan shall describe in detail how the Contractor intends to smoothly transition its responsibilities back to the District or a new vendor upon contract termination, including how the Contractor plans to securely transfer all samples and work product in its possession at the time of contract termination to the District or a successor contractor at the District's direction. This plan shall be subject to the CA's approval before being considered final.

## C.3.9 DISASTER RECOVERY/BACKUP PLAN

The Contractor shall develop and submit a disaster recovery/backup plan to the CA within thirty (30) calendar days of the contract effective date. This plan shall describe in detail how the Contractor intends to continue operating and fulfilling its contractual requirements, including safeguarding from loss specimens and information collected, records maintained, and results generated from genetic testing analyses, in the event of a force majeure or unforeseen event. This plan shall be subject to the CA's approval before being considered final. The Contractor immediately shall take the necessary steps to implement this plan once finalized.

#### C.3.10 CONTINUITY OF SERVICES

- C.3.10.1 The Contractor recognizes that the services provided under this contract are vital to the District of Columbia and must be continued without interruption. In the event that either (a) the contract expires or (b) the District terminates the contract, the District shall have the right to exercise an Option for Transition Services for a period of up to 120 days following contract expiration or termination. In the event that the District exercises this Option for Transition Services, the Contractor shall do the following:
  - (a) Furnish phase-out, phase-in (transition) training to the successor; and
  - (b) Exercise its best efforts and cooperation to effect an orderly and efficient transition to a successor.
- **C.3.10.2** The Contractor shall provide sufficient experienced personnel during the transition period to ensure that the services called for by this contract are maintained at the required level of proficiency.
- **C.3.10.3** The Contractor shall negotiate in good faith with the District to mutually agree upon the amount to be paid to the Contractor for services it renders during the transition period.

## SECTION D: PACKAGING AND MARKING

Not Applicable

## SECTION E: INSPECTION AND ACCEPTANCE

- **E.1** The inspection and acceptance requirements for this contract shall be governed by clause number six (6), Inspection of Services, of the Government of the District of Columbia's Standard Contract Provisions for use with Supplies and Services Contracts, dated July 2010. (Attachment J.1)
- **E.2** The Contractor shall provide the CA or other authorized representatives of the District or D.C. Superior Court, access to its facility, records and staff, as the CA deems necessary for monitoring purposes.

#### **SECTION F: DELIVERIES OR PERFORMANCE**

## F.1 TERM OF CONTRACT

The term of the contract shall be for a period of one (1) year from the effective date specified on the cover page of the contract.

## F.2 OPTION TO EXTEND THE TERM OF THE CONTRACT

- F.2.1 The District may extend the term of this contract for a period of four (4) one-year option periods, or successive fractions thereof, provided that the District gives the Contractor a preliminary written notice of its intent to extend the contract, by exercising an option, at least thirty (30) calendar days before the contract expires. The preliminary notice does not commit the District to an extension, as each extension is subject to the availability of funds at the time the option is exercised. The Contractor may waive the thirty (30) day preliminary notice requirement by providing a written waiver to the Contracting Officer (CO), identified in Section G.7 below, prior to expiration of the contract.
- **F.2.2** If the District exercises this option, the extended contract shall be considered to include this option provision.
- **F.2.3** The prices for the option periods shall be as specified in the contract.
- **F.2.4** The total duration of this contract, including the exercise of any options under this clause, shall not exceed five (5) years.

## F.3 DELIVERABLES

**F.3.1** The deliverables of this contract are set forth below:

Deliverable No.	Deliverable	Quantity/Format Method of Delivery	Due Date	To Whom
1	Notarized Genetic Test Report, including, interstate, international, and local test reports as described in Sections C.3.6.1 and C.3.6.2	electronic copies	Within 15 calendar days of the collection of specimen from the last party involved in a case	For IV-D Cases: Case Coordinator, Program Specialist, and other designated District employees and agents.

Deliverable No.	Deliverable	Quantity/Format Method of Delivery	Due Date	To Whom
				For Non IV-D Cases: D.C. Superior Court CA
2	Notarized Genetic Test Report provided by independent genetic testing laboratory as described in Sections C.3.6.1, C.3.6.3, and C.3.6.4	electronic copies	Within 15 calendar days of the collection of specimen from the last party involved in a case	For IV-D Cases: Case Coordinator, Program Specialist, and other designated District employees and agents For Non IV-D Cases: D.C. Superior Court CA
3	Weekly Status Report as described in Section C.3.6.5	1 soft copy	By noon each Monday (or Tuesday if Monday is a District recognized holiday)	Case Coordinator and Program Specialist
4	Monthly Status Report as described in C.3.6.6	1 soft copy	No later than the 10 <sup>th</sup> of each month	Case Coordinator and Program Specialist
5	Turnover Plan as described in C.3.8	1 soft copy	Within 30 days of contract effective date	OAG CA

Deliverable No.	Deliverable	Quantity/Format Method of Delivery	<b>Due Date</b>	To Whom
6	Disaster Recovery	1 soft copy	Within 30 days of	OAG CA
	Plan as described in		contract effective	
	C.3.9		date	

**F.3.2** If applicable, the Contractor shall submit to the CO, as a deliverable, the report described in section H.5.5 of this contract that is required by the 51% District Residents New Hires Requirements and First Source Employment Agreement (contracts exceeding \$300,000). If the Contractor does not submit the report as part of the deliverables, final payment to the Contractor may not be paid.

#### SECTION G: CONTRACT ADMINISTRATION

#### G.1 INVOICE PAYMENT

- **G.1.1** The District and D.C. Superior Court will make payments to the Contractor, upon the submission of proper invoices, at the prices stipulated in this contract, for supplies delivered and accepted or services performed and accepted, less any discounts, allowances or adjustments provided for in this contract.
- **G.1.2** The District and D.C. Superior Court will pay the Contractor on or before the 30<sup>th</sup> day after receiving a proper invoice from the Contractor for collections it performs for IV-D Cases.

## **G.2** INVOICE SUBMITTAL

- **G.2.1** The Contractor shall create and submit payment requests for services performed for IV-D Cases in an electronic format through the DC Vendor Portal, <a href="https://vendorportal.dc.gov">https://vendorportal.dc.gov</a>.
- **G.2.2** For IV-D Cases, the Contractor shall submit proper invoices on a monthly basis and shall bill the full amount for each specimen collected within no more than thirty (30) days after the specimen has been collected, at the rate in effect on the date the Contractor performed the collection.
- **G.2.3** To constitute a proper invoice for IV-D Cases, the Contractor shall enter all required information into the Portal after selecting the applicable purchase order number which is listed on the Contractor's profile.
- G.2.4 For Non IV-D Cases, immediately after genetic testing results have been provided to D.C. Superior Court's CA, the Contractor shall submit electronic invoices for payment using D.C. Superior Court's Web Voucher System (WVS). For discrepancies or disputes regarding unpaid invoices, the Contractor should contact D.C. Superior Court's Defender Services Branch Helpdesk via email (<a href="www.webvoucherhelp@dcsystem.gov">www.webvoucherhelp@dcsystem.gov</a>) or phone (202-879-4210) Mondays Fridays between 8:30 am and 5:00 pm.
- **G.2.5** For Non IV-D cases, all outstanding expert services vouchers that have a status of SENT TO EXPERT where results have been reported and provided, must be billed electronically in WVS, within 30 days to keep in compliance with D.C. Superior Court's budgeting and auditing processes.
- **G.2.6** For parties involved in private/Non IV-D Cases that have been referred to the Contractor by judge's order and D.C. Superior Court has determined that the regular (non-government rate) would cause a hardship for the parties, then the Contractor shall bill these parties directly using the government rates specified in this contract.

## G.3 FIRST SOURCE AGREEMENT REQUEST FOR FINAL PAYMENT

- **G.3.1** For contracts subject to the 51% District Residents New Hires Requirements and First Source Employment Agreement requirements, final request for payment must be accompanied by the report or a waiver of compliance discussed in section H.5.5.
- **G.3.2** For contracts subject to the 51% District Residents New Hires Requirements and First Source Employment Agreement requirements, the District shall not make final payment to the Contractor until the agency Chief Financial Officer has received the CO's final determination or approval of waiver of the Contractor's compliance with 51% District Residents New Hires Requirements and First Source Employment Agreement requirements.

#### G.4 PAYMENTS

Unless otherwise specified in this contract, payments will be made monthly in accordance with the Price Schedule set forth in Sec. B.3 above.

## G.5 ASSIGNMENT OF CONTRACT PAYMENTS

- **G.5.1** In accordance with 27 DCMR 3250, the Contractor may assign to a bank, trust company, or other financing institution funds due or to become due as a result of the performance of this contract.
- **G.5.2** Any assignment shall cover all unpaid amounts payable under this contract, and shall not be made to more than one party.
- **G.5.3** Notwithstanding an assignment of contract payments, the Contractor, not the assignee, is required to prepare invoices. Where such an assignment has been made, the original copy of the invoice must refer to the assignment and must show that payment of the invoice is to be made directly to the assignee as follows:

Pursuant to the instrument of	f assignment dated,	make
payment of this invoice to		.,,
	(name and address of assignee)	

## G.6 THE QUICK PAYMENT ACT

## **G.6.1** Interest Penalties to Contractors

G.6.1.1 The District will pay interest penalties on amounts due to the Contractor under the Quick Payment Act, D.C. Official Code § 2-221.01 et seq., as amended, for the period beginning on the day after the required payment date and ending on the date on which payment of the amount is made. Interest shall be calculated at the rate of at least one percent (1%) per month. No interest penalty shall be paid if payment for the completed delivery of the item of property or service is made on or before the required payment date. The required payment date shall be:

- 1) The date on which payment is due under the terms of the contract;
- 2) Not later than seven (7) calendar days, excluding legal holidays, after the date of delivery of meat or meat food products;
- 3) Not later than 10 calendar days, excluding legal holidays, after the date of delivery of a perishable agricultural commodity; or
- 4) 30 calendar days, excluding legal holidays, after receipt of a proper invoice for the amount of the payment due.
- **G.6.1.2** No interest penalty shall be due to the Contractor if payment for the completed delivery of goods or services is made on or before the:
  - 1) 3<sup>rd</sup> day after the required payment date for meat or a meat food product;
  - 2) 5<sup>th</sup> day after the required payment date for an agricultural commodity; or
  - 3) 15<sup>th</sup> day after any other required payment date.
- **G.6.1.3** Any amount of an interest penalty which remains unpaid at the end of any 30-day period shall be added to the principal amount of the debt and thereafter interest penalties shall accrue on the added amount.

## **G.6.2** Payments to Subcontractors

- **G.6.2.1** The Contractor must take one of the following actions within seven (7) days of receipt of any amount paid to the Contractor by the District for work performed by any subcontractor under the contract:
  - 1) Pay the subcontractor(s) for the proportionate share of the total payment received from the District that is attributable to the subcontractor(s) for work performed under the contract; or
  - 2) Notify the CO and the subcontractor(s), in writing, of the Contractor's intention to withhold all or part of the subcontractor's payment and state the reason for the nonpayment.
- G.6.2.2 The Contractor must pay any subcontractor or supplier interest penalties on amounts due to the subcontractor or supplier beginning on the day after the payment is due and ending on the date on which the payment is made. Interest shall be calculated at the rate of at least 1% per month. No interest penalty shall be paid on the following if payment for the completed delivery of the item of property or service is made on or before the:
  - 1) 3<sup>rd</sup> day after the required payment date for meat or a meat product;
  - 2) 5<sup>th</sup> day after the required payment date for an agricultural commodity; or
  - 3) 15<sup>th</sup> day after any other required payment date.

- **G.6.2.3** Any amount of an interest penalty which remains unpaid by the Contractor at the end of any 30-day period shall be added to the principal amount of the debt to the subcontractor and thereafter interest penalties shall accrue on the added amount.
- **G.6.2.4** A dispute between the Contractor and subcontractor relating to the amounts or entitlement of a subcontractor to a payment or a late payment interest penalty under the Quick Payment Act does not constitute a dispute to which the District is a party. The District may not be interpleaded in any judicial or administrative proceeding involving such a dispute.
- **G.6.3 Subcontract requirements.** The Contractor shall include in each subcontract under this contract a provision requiring the subcontractor to include in its contract with any lowertier subcontractor or supplier the payment and interest clauses required under paragraphs (1) (3) of D.C. Official Code § 2-221.02(d).

# G.7 CONTRACTING OFFICER (CO)

Contracts will be entered into and signed on behalf of the District only by contracting officers. The contact information for the OAG Contracting Officer is:

Janice Parker Watson
Contracting Officer
Office of the Attorney General
Support Services Division/Procurement Unit
400 6<sup>th</sup> Street NW, Suite 2200
Washington, DC 20001

Email: Janice.Watson@dc.gov Phone: 202-735-7503 or 727-3400

## G.8 AUTHORIZED CHANGES BY THE CONTRACTING OFFICER

- **G.8.1** The Contracting Officer is the only person authorized to approve changes in any of the requirements of this contract.
- **G.8.2** The Contractor shall not comply with any order, directive or request that changes or modifies the requirements of this contract, unless issued in writing and signed by the CO.
- **G.8.3** In the event the Contractor effects any change at the instruction or request of any person other than the CO, the change will be considered to have been made without authority and no adjustment will be made in the contract price to cover any cost increase incurred as a result thereof.

#### G.9 CONTRACT ADMINISTRATOR

- **G.9.1** The Contract Administrator (CA) is responsible for general administration of the contract and advising the Contracting Officer (CO) as to the Contractor's compliance or noncompliance with the contract. The CA has the responsibility of ensuring the work conforms to the requirements of the contract and such other responsibilities and authorities as may be specified in the contract. These include:
  - Keeping the CO fully informed of any technical or contractual difficulties encountered during the performance period and advising the CO of any potential problem areas under the contract;
  - 2) Coordinating site entry for Contractor personnel, if applicable;
  - 3) Reviewing invoices for completed work and recommending approval by the CO if the Contractor's costs are consistent with the negotiated amounts and progress is satisfactory and commensurate with the rate of expenditure;
  - 4) Reviewing and approving invoices for deliverables to ensure receipt of goods and services. This includes the timely processing of invoices and vouchers in accordance with the District's payment provisions; and
  - 5) Maintaining a file that includes all contract correspondence, modifications, records of inspections (site, data, and equipment) and invoice or vouchers.
- **G.9.2** The address and telephone number of the OAG CA is:

Tiffany Cox, Assistant Attorney General Office of the Attorney General Child Support Services Division 400 6th Street NW, Suite 8300 Washington, DC 20001

Phone: (202) 724-1472 Fax: (202) 585-0608

Email: tiffany.cox@dc.gov

The address and telephone number of the D.C. Superior Court CA is:

Tamekia N. Collins
District of Columbia Courts
Defender Services Branch
Program Specialist/DNA-Paternity COTR
700 6<sup>th</sup> Str., NW
Washington, DC 20001

Phone: (202) 879-2830 (o) (202) 879-4210 (m)

Email: Tamekia.Collins@dccsystem.gov

## **G.9.3** The CA shall NOT have the authority to:

- 1. Award, agree to, or sign any contract, delivery order or task order. Only the CO shall make contractual agreements, commitments or modifications;
- 2. Grant deviations from or waive any of the terms and conditions of the contract;
- 3. Authorize work beyond the dollar limit of the contract,
- 4. Authorize the expenditure of funds by the Contractor;
- 5. Change the period of performance; or
- 6. Authorize the use of District property, except as specified under the contract.
- **G.9.4** The Contractor shall be fully responsible for any changes not authorized in advance, in writing, by the CO; may be denied compensation or other relief for any additional work performed that is not so authorized; and may also be required, at no additional cost to the District, to take all corrective action necessitated by reason of the unauthorized changes.

## G.10 ORDERING CLAUSE

- **G.10.1** Any supplies and services to be furnished under this contract may be ordered by issuance of delivery orders or task orders by the CO. Any District agency or the District of Columbia Courts may issue orders against this contract as provided herein.
- **G.10.2** All delivery orders or task orders are subject to the terms and conditions of this contract. In the event of a conflict between a delivery order or task order and this contract, the contract shall control.
- **G.10.3** If mailed, a delivery order or task order is considered "issued" when the District deposits the order in the mail. Orders may be issued by facsimile or by electronic commerce methods.

## SECTION H: SPECIAL CONTRACT REQUIREMENTS

## H.1 HIRING OF DISTRICT RESIDENTS AS APPRENTICES AND TRAINEES

For all new employment resulting from this contract or subcontracts hereto, as defined in Mayor's Order 83-265 and implementing instructions, the Contractor shall use its best efforts to comply with the following basic goal and objectives for utilization of bona fide residents of the District of Columbia in each project's labor force:

- **H.1.1** At least fifty-one (51) percent of apprentices and trainees employed shall be residents of the District of Columbia registered in programs approved by the District of Columbia Apprenticeship Council.
- **H.1.2** The Contractor shall negotiate an Employment Agreement with the Department of Employment Services ("DOES") for jobs created as a result of this contract. The DOES shall be the Contractor's first source of referral for qualified apprentices and trainees in the implementation of employment goals contained in this clause.

#### H.2 DEPARTMENT OF LABOR WAGE DETERMINATIONS

The Contractor shall be bound by the Wage Determination No. 2015-4281, Revision 25, dated 12/27/2022, issued by the U.S. Department of Labor in accordance with the Service Contract Act, 41 U.S.C. §351 et seq., and incorporated herein as Section J.8. The Contractor shall be bound by the wage rates for the term of the contract subject to revision as stated herein and in accordance with Section 24 of the Standard Contract Provisions for Use with District of Columbia Government Supplies and Services Contracts dated July 2010. If an option is exercised, the Contractor shall be bound by the applicable wage rates at the time of the option. If the option is exercised and the CO obtains a revised wage determination, the revised wage determination is applicable for the option periods and the Contractor may be entitled to an equitable adjustment.

#### H.3 PREGNANT WORKERS FAIRNESS

**H.3.1** The Contractor shall comply with the Protecting Pregnant Workers Fairness Act of 2014, D.C. Official Code § 32-1231.01 *et seq.* (PPWF Act).

## **H.3.2** The Contractor shall not:

- (a) Refuse to make reasonable accommodations to the known limitations related to pregnancy, childbirth, related medical conditions, or breastfeeding for an employee, unless the Contractor can demonstrate that the accommodation would impose an undue hardship;
- (b) Take an adverse action against an employee who requests or uses a reasonable accommodation in regard to the employee's conditions or privileges of employment, including failing to reinstate the employee when the need for reasonable accommodations ceases to the employee's original job or to an equivalent position with equivalent:

- (1) Pay;
- (2) Accumulated seniority and retirement;
- (3) Benefits; and
- (4) Other applicable service credits;
- (c) Deny employment opportunities to an employee, or a job applicant, if the denial is based on the need of the employer to make reasonable accommodations to the known limitations related to pregnancy, childbirth, related medical conditions, or breastfeeding;
- (d) Require an employee affected by pregnancy, childbirth, related medical conditions, or breastfeeding to accept an accommodation that the employee chooses not to accept if the employee does not have a known limitation related to pregnancy, childbirth, related medical conditions, or breastfeeding or the accommodation is not necessary for the employee to perform her duties;
- (e) Require an employee to take leave if a reasonable accommodation can be provided; or
- (f) Take adverse action against an employee who has been absent from work as a result of a pregnancy-related condition, including a pre-birth complication.
- **H.3.3** The Contractor shall post and maintain in a conspicuous place a notice of rights in both English and Spanish and provide written notice of an employee's right to a needed reasonable accommodation related to pregnancy, childbirth, related medical conditions, or breastfeeding pursuant to the PPWF Act to:
  - (a) New employees at the commencement of employment;
  - (b) Existing employees; and
  - (c) An employee who notifies the employer of her pregnancy, or other condition covered by the PPWF Act, within 10 days of the notification.
- **H.3.4** The Contractor shall provide an accurate written translation of the notice of rights to any non-English or non-Spanish speaking employee.
- **H.3.5** Violations of the PPWF Act shall be subject to civil penalties as described in the Act.

#### H.4 UNEMPLOYED ANTI-DISCRIMINATION

**H.4.1** The Contractor shall comply with the Unemployed Anti-Discrimination Act of 2012, D.C. Official Code § 32-1361 *et seg*.

#### **H.4.2** The Contractor shall not:

- (a) Fail or refuse to consider for employment, or fail or refuse to hire, an individual as an employee because of the individual's status as unemployed; or
- (b) Publish, in print, on the Internet, or in any other medium, an advertisement or announcement for any vacancy in a job for employment that includes:
  - (1) Any provision stating or indicating that an individual's status as unemployed disqualifies the individual for the job; or
  - (2) Any provision stating or indicating that an employment agency will not consider or hire an individual for employment based on that individual's status as unemployed.
- **H.4.3** Violations of the Unemployed Anti-Discrimination Act shall be subject to civil penalties as described in the Act.

# H.5 51% DISTRICT RESIDENTS NEW HIRES REQUIREMENTS AND FIRST SOURCE EMPLOYMENT AGREEMENT

Delete Article 35, 51% District Residents New Hires Requirements and First Source Employment Agreement, of the Standard Contract Provisions dated July 2010 for use with District of Columbia Government Supplies and Services Contracts and substitute the following Section H.5 51% DISTRICT RESIDENTS NEW HIRES REQUIREMENTS AND FIRST SOURCE EMPLOYMENT AGREEMENT in its place:

# H.5 51% DISTRICT RESIDENTS NEW HIRES REQUIREMENTS AND FIRST SOURCE EMPLOYMENT AGREEMENT

- **H.5.1** For contracts for services in the amount of \$300,000 or more, the Contractor shall comply with the First Source Employment Agreement Act of 1984, as amended, D.C. Official Code § 2-219.01 et seq. (First Source Act).
- **H.5.2** The Contractor shall enter into and maintain during the term of the contract, a First Source Employment Agreement (Employment Agreement) with the District of Columbia Department of Employment Service's (DOES), in which the Contractor shall agree that:

- (a) The first source for finding employees to fill all jobs created in order to perform the contract shall be the First Source Register; and
- (b) The first source for finding employees to fill any vacancy occurring in all jobs covered by the Employment Agreement shall be the First Source Register.
- **H.5.3** The Contractor shall not begin performance of the contract until its Employment Agreement has been accepted by DOES. Once approved, the Employment Agreement shall not be amended except with the approval of DOES.
- **H.5.4** The Contractor agrees that at least 51% of the new employees hired to perform the contract shall be District residents.
- **H.5.5** The Contractor's hiring and reporting requirements under the First Source Act and any rules promulgated thereunder shall continue for the term of the contract.
- **H.5.6** The CO may impose penalties, including monetary fines of 5% of the total amount of the direct and indirect labor costs of the contract, for a willful breach of the Employment Agreement, failure to submit the required hiring compliance reports, or deliberate submission of falsified data.
- **H.5.7** If the Contractor does not receive a good faith waiver, the CO may also impose an additional penalty equal to 1/8 of 1% of the total amount of the direct and indirect labor costs of the contract for each percentage by which the Contractor fails to meet its hiring requirements.
- **H.5.8** Any contractor which violates, more than once within a 10-year timeframe, the hiring or reporting requirements of the First Source Act shall be referred for debarment for not more than five (5) years.
- **H.5.9** The contractor may appeal any decision of the CO pursuant to this clause to the D.C. Contract Appeals Board as provided in clause 14 of the SCP, Disputes.
- **H.5.10** The provisions of the First Source Act do not apply to nonprofit organizations which employ 50 employees or less.

## H.6 FAIR CRIMINAL RECORD SCREENING

H.6.1 The Contractor shall comply with the provisions of the Fair Criminal Record Screening Amendment Act of 2014, effective December 17, 2014 (D.C. Official Code § 32-1341 *et seq.*) (the "Act" as used in this section). This section applies to any employment, including employment on a temporary or contractual basis, where the physical location of the employment is in whole or substantial part within the District of Columbia.

- **H.6.2** Prior to making a conditional offer of employment, the Contractor shall not require an applicant for employment, or a person who has requested consideration for employment by the Contractor, to reveal or disclose an arrest or criminal accusation that is not then pending or did not result in a criminal conviction.
- **H.6.3** After making a conditional offer of employment, the Contractor may require an applicant to disclose or reveal a criminal conviction.
- **H.6.4** The Contractor may only withdraw a conditional offer of employment, or take adverse action against an applicant, for a legitimate business reason as described in the Act.
- **H.6.5** This section and the provisions of the Act shall not apply:
  - (a) Where a federal or District law or regulation requires the consideration of an applicant's criminal history for the purposes of employment;
  - (b) To a position designated by the employer as part of a federal or District government program or obligation that is designed to encourage the employment of those with criminal histories; or
  - (c) To any facility or employer that provides programs, services, or direct care to minors or vulnerable adults.
- **H.6.6** A person claiming to be aggrieved by a violation of the Act may file an administrative complaint with the District of Columbia Office of Human Rights, and the Commission on Human Rights may impose monetary penalties against the Contractor.

## H.7 CONTRACTOR RESPONSIBILITIES - CONTINUITY OF SERVICES

- H.7.1 The Contractor recognizes that the services provided under this contract are vital to the District and must be continued without interruption and that, upon contract expiration or termination, a successor, either the District or another contractor, at the District's option, may continue to provide these services. To that end, the Contractor agrees to:
  - a. Furnish phase-out, phase-in (transition) training; and
  - b. Exercise its best efforts and cooperation to effect an orderly and efficient transition to the District or a successor contractor.
- **H.7.2** The Contractor shall, upon the CO's written notice:
  - a. Furnish phase-in, phase-out services for up to 90 days after this contract

expires and;

- b. Negotiate in good faith a plan with the District or a successor contractor to determine the nature and extent of phase-in, phase-out services required. The plan shall specify a training program and a date for transferring responsibilities for each division of work described in the plan, and shall be subject to the CO's approval.
- **H.7.3** The Contractor shall provide sufficient experienced personnel during the phase-in, phase-out period to ensure that the services called for by this contract are maintained at the required level of proficiency.
- H.7.4 The Contractor shall allow as many personnel as practicable to remain on the job to help the District or a successor contractor maintain the continuity and consistency of the services required by this contract. The Contractor also shall disclose necessary personnel records and allow the District or a successor contractor to conduct on-site interviews with these employees. If selected employees are agreeable to the change, the Contractor shall release them at a mutually agreeable date and negotiate transfer of their earned fringe benefits to the successor.
- **H.7.5** Only in accordance with a modification issued by the CO, the Contractor shall be reimbursed for all reasonable phase-in, phase-out costs (i.e., costs incurred within the agreed period after contract expiration that result from phase-in, phase-out operations).

## H.8 DISTRICT RESPONSIBILITIES

- **H.8.1** The District will provide space, which will be used as the collection site at the District's building located at 400 6<sup>th</sup> Street NW, Washington, DC 20001, if the District elects to add an additional collection site at this location per Section C.3.3.5 above.
- **H.8.2** The District will provide advance written notice of the time and location for all Special Projects.
- **H.8.3** The District will provide the Contractor with a point of contact at D.C. Superior Court to arrange the Non IV-D Case collections, as well as each of the birthing hospitals and the D.C. Jail in the event that the District elects to perform genetic testing services at these locations per Section C.3.3.6 above.
- **H.8.4** The District will monitor the Contractor's performance.
- **H.8.5** The District will notify the Contractor of the need for an expert witness, pursuant to Section C.3.5.4 above, at least fifteen (15) calendar days prior to the actual hearing date.

**H.8.6** The District shall review the Contractor's turnover and disaster recovery plans and inform the Contractor of any required changes to these plans within thirty (30) calendar days of receipt.

## H.9 NON IV-D CASES

- **H.9.1** The Contractor understands that D.C. Superior Court is a separate entity from the District, and, as such, the Contractor agrees that the District assumes no liability or responsibility whatsoever for the Non-IV-D Cases. Consequently, the Contractor shall not pursue any legal action against the District pertaining to such cases.
- H.9.2 The Contractor shall coordinate all collections for Non IV-D Cases directly with D.C. Superior Court and address all questions and concerns pertaining to these cases to the D.C. Superior Court designated point of contact.
- H.9.3 The Contractor understands that D.C. Superior Court shall grant it access to the D.C. Superior Court Web Voucher System referenced in Sec. C above and agrees that it shall only utilize this system as D.C. Superior Court directs. The Contractor further agrees that its staff who shall utilize this system shall undergo training that D.C. Superior Court provides prior to utilizing the system.

#### SECTION I: CONTRACT CLAUSES

## I.1 APPLICABILITY OF STANDARD CONTRACT PROVISIONS

The following Standard Contract Provisions for Use with District of Columbia Government Supplies and Services Contracts dated July 2010 ("SCP") are incorporated by reference as part of the contract:

- 1. Covenant Against Contingent Fees
- 2. Shipping Instructions Consignment
- 3. Patents
- 4. Quality
- 5. Inspection of Supplies
- 6. Inspection of Services
- 7. Waiver
- 8. Default
- 9. Indemnification
- 10. Transfer
- 11. Taxes
- 12. Appointment of Attorney
- 13. District Employees Not to Benefit
- 14. Disputes (DELETED Replaced by I.4)
- 15. Changes (DELETED Replaced by I.5)
- 16. Termination for Convenience of the District
- 17. Recovery of Debts Owed the District
- 18. Retention and Examination of Records
- 19. Non-Discrimination Clause (DELETED Replaced by I.6)
- 20. Definitions
- 21. Health and Safety Standards
- 22. Appropriation of Funds
- 23. Buy American Act
- 24. Service Contract Act of 1965
- 25. Cost and Pricing Data (DELETED)
- 26. Multiyear Contracts
- 27. Termination of Contracts for Certain Crimes and Violations
- 28. Invoice Payment
- 29. Assignment of Contract Payments
- 30. The Quick Payment Act
- 31. Authorized Changes by the Contracting Officer (CO)
- 32. Contract Administrator
- 33. Publicity
- 34. Freedom of Information Act
- 35. 51% District Residents New Hires and 1st Source Agreement (DELETED: Replaced by H.6)

- 36. Section 504 of the Rehabilitation Act of 1973, as amended
- 37. Americans with Disabilities Act of 1990 (ADA)
- 38. Way to Work Amendment Act of 2006
- 39. Contracts that Cross Fiscal Years
- 40. Confidentiality of Information
- 41. Time
- 42. Rights in Data (DELETED Replaced by I.2)
- 43. Other Contractors
- 44. Subcontracts
- 45. Subcontracting Requirements
- 46. Equal Employment Opportunity
- 47. Contracts in Excess of One Million Dollars
- 48. Governing Law

The full text of the provisions above is available at http://ocp.dc.gov; under Quick Links click on "Required Solicitation Documents".

**I.2** Delete Article 42, Rights in Data, of the Standard Contract Provisions dated July 2010 for use with District of Columbia Government Supplies and Services Contracts and substitute the following Article 42, Rights in Data, in its place:

# **RIGHTS IN DATA (January 2018)**

## A. Definitions

- 1. "Products" A deliverable under any contract that may include commodities, services and/or technology furnished by or through Contractor, including existing and custom Products, such as, but not limited to: a) recorded information, regardless of form or the media on which it may be recorded; b) document research; c) experimental, developmental, or engineering work; d) licensed software; e) components of the hardware environment; f) printed materials (including but not limited to training manuals, system and user documentation, reports, drawings); g) third party software; h) modifications, customizations, custom programs, program listings, programming tools, data, modules, components; and i) any intellectual property embodied therein, whether in tangible or intangible form, including but not limited to utilities, interfaces, templates, subroutines, algorithms, formulas, source code, and object code.
- 2. "<u>Existing Products</u>" Tangible Products and intangible licensed Products that exist prior to the commencement of work under the contract. Existing Products must be identified on the Product prior to commencement of work or else will be presumed to be Custom Products.
- 3. "<u>Custom Products</u>" Products, preliminary, final or otherwise, which are created or developed by Contractor, its subcontractors, partners, employees, resellers or agents for the District under the contract.

4. "<u>District</u>" – The District of Columbia and its agencies.

#### **B.** Title to Project Deliverables

The Contractor acknowledges that it is commissioned by the District to perform services detailed in the contract. The District shall have ownership and rights for the duration set forth in the contract to use, copy, modify, distribute, or adapt Products as follows:

- 1. Existing Products: Title to all Existing Licensed Product(s), whether or not embedded in, delivered or operating in conjunction with hardware or Custom Products, shall remain with Contractor or third party proprietary owner, who retains all rights, title and interest (including patent, trademark or copyrights). Effective upon payment, the District shall be granted an irrevocable, non- exclusive, worldwide, paid-up license to use, execute, reproduce, display, perform, adapt (unless Contractor advises the District as part of Contractor's bid that adaptation will violate existing agreements or statutes and Contractor demonstrates such to the District's satisfaction), and distribute Existing Product to District users up to the license capacity stated in the contract with all license rights necessary to fully effect the general business purpose of the project or work plan or contract. Licenses shall be granted in the name of the District. The District agrees to reproduce the copyright notice and any other legend of ownership on any copies authorized under this paragraph.
- 2. <u>Custom Products</u>: Effective upon Product creation, Contractor hereby conveys, assigns, and transfers to the District the sole and exclusive rights, title and interest in Custom Product(s), whether preliminary, final or otherwise, including all patent, trademark and copyrights. Contractor hereby agrees to take all necessary and appropriate steps to ensure that the Custom Products are protected against unauthorized copying, reproduction and marketing by or through Contractor.

# C. Transfers or Assignments of Existing or Custom Products by the District

The District may transfer or assign Existing or Custom Products and the licenses thereunder to another District agency. Nothing herein shall preclude the Contractor from otherwise using the related or underlying general knowledge, skills, ideas, concepts, techniques and experience developed under a project or work plan in the course of Contractor's business.

#### **D.** Subcontractor Rights

Whenever any data, including computer software, are to be obtained from a subcontractor under the contract, the Contractor shall use this clause, **Rights in Data**, in the subcontract, without alteration, and no other clause shall be used to enlarge or diminish the District's or the Contractor's rights in that subcontractor data or computer software which is required for the District.

#### E. Source Code Escrow

- 1. For all computer software furnished to the District with the rights specified in section B.2, the Contractor shall furnish to the District, a copy of the source code with such rights of the scope as specified in section B.2 of this clause. For all computer software furnished to the District with the restricted rights specified in section B.1 of this clause, the District, if the Contractor either directly or through a successor or affiliate shall cease to provide the maintenance or warranty services provided the District under the contract or any paid-up maintenance agreement, or if the Contractor should be declared insolvent by a court of competent jurisdiction, shall have the right to obtain, for its own and sole use only, a single copy of the current version of the source code supplied under the contract, and a single copy of the documentation associated therewith, upon payment to the person in control of the source code the reasonable cost of making each copy.
- 2. If the Contractor or Product manufacturer/developer of software furnished to the District with the rights specified in section B.1 of this clause offers the source code or source code escrow to any other commercial customers, the Contractor shall either: (1) provide the District with the source code for the Product; (2) place the source code in a third party escrow arrangement with a designated escrow agent who shall be named and identified to the District, and who shall be directed to release the deposited source code in accordance with a standard escrow arrangement acceptable to the District; or (3) will certify to the District that the Product manufacturer/ developer has named the District as a named beneficiary of an established escrow arrangement with its designated escrow agent who shall be named and identified to the District, and who shall be directed to release the deposited source code in accordance with the terms of escrow.
- 3. The Contractor shall update the source code, as well as any corrections or enhancements to the source code, for each new release of the Product in the same manner as provided above, and certify such updating of escrow to the District in writing.

#### F. Indemnification and Limitation of Liability

The Contractor shall indemnify and save and hold harmless the District, its officers, agents and employees acting within the scope of their official duties against any liability, including costs and expenses, (i) for violation of proprietary rights, copyrights, or rights of privacy, arising out of the publication, translation, reproduction, delivery, performance, use or disposition of any data furnished under this contract, or (ii) based upon any data furnished under this contract, or based upon libelous or other unlawful matter contained in such data.

#### I.3 INSURANCE

A. GENERAL REQUIREMENTS. The Contractor at its sole expense shall acquire and maintain, during the entire period of performance under this contract, the types of insurance specified below. The Contractor shall have its insurance broker or insurance company submit a Certificate of Insurance to the CO giving evidence of the required coverage prior to commencing performance under this contract. In no event shall any work be performed until the required Certificates of Insurance signed by an authorized representative of the insurer(s) have been provided to, and accepted by, the CO. All insurance shall be written with financially responsible companies authorized to do business in the District of Columbia or in the jurisdiction where the work is to be performed and have an A.M. Best Company rating of A-/VII or higher. The Contractor shall require all of its subcontractors to carry the same insurance required herein.

All required policies shall contain a waiver of subrogation provision in favor of the Government of the District of Columbia.

The Government of the District of Columbia shall be included in all policies required hereunder to be maintained by the Contractor and its subcontractors (except for workers' compensation and professional liability insurance) as an additional insureds for claims against The Government of the District of Columbia relating to this contract, with the understanding that any affirmative obligation imposed upon the insured Contractor or its subcontractors (including without limitation the liability to pay premiums) shall be the sole obligation of the Contractor or its subcontractors, and not the additional insured. The additional insured status under the Contractor's and its subcontractors' Commercial General Liability insurance policies shall be effected using the ISO Additional Insured Endorsement form CG 20 10 11 85 (or CG 20 10 07 04 and CG 20 37 07 04) or such other endorsement or combination of endorsements providing coverage at least as broad and approved by the CO in writing. All of the Contractor's and its subcontractors' liability policies (except for workers' compensation and professional liability insurance) shall be endorsed using ISO form CG 20 01 04 13 or its equivalent so as to indicate that such policies provide primary coverage (without any right of contribution by any other insurance, reinsurance or self-insurance, including any deductible or retention, maintained by an Additional Insured) for all claims against the additional insured arising out of the performance of this Statement of Work by the Contractor or its subcontractors, or anyone for whom the Contractor or its subcontractors may be liable. These policies shall include a separation of insureds clause applicable to the additional insured.

If the Contractor and/or its subcontractors maintain broader coverage and/or higher limits than the minimums shown below, the District requires and shall be entitled to the broader coverage and/or the higher limits maintained by the Contractor and subcontractors.

1. <u>Commercial General Liability Insurance ("CGL")</u> - The Contractor shall provide evidence satisfactory to the CO with respect to the services performed that it carries

a CGL policy, written on an occurrence (not claims-made) basis, on Insurance Services Office, Inc. ("ISO") form CG 00 01 04 13 (or another occurrence-based form with coverage at least as broad and approved by the CO in writing), covering liability for all ongoing and completed operations of the Contractor, including ongoing and completed operations under all subcontracts, and covering claims for bodily injury, including without limitation sickness, disease or death of any persons, injury to or destruction of property, including loss of use resulting therefrom, personal and advertising injury, and including coverage for liability arising out of an Insured Contract (including the tort liability of another assumed in a contract) and acts of terrorism (whether caused by a foreign or domestic source). Such coverage shall have limits of liability of not less than \$1,000,000 each occurrence, a \$2,000,000 general aggregate (including a per location or per project aggregate limit endorsement, if applicable) limit, a \$1,000,000 personal and advertising injury limit, and a \$2,000,000 products-completed operations aggregate limit.

- 2. <u>Automobile Liability Insurance</u> The Contractor shall provide evidence satisfactory to the CO of commercial (business) automobile liability insurance written on ISO form CA 00 01 10 13 (or another form with coverage at least as broad and approved by the CO in writing) including coverage for all owned, hired, borrowed and nonowned vehicles and equipment used by the Contractor, with minimum per accident limits equal to the greater of (i) the limits set forth in the Contractor's commercial automobile liability policy or (ii) \$1,000,000 per occurrence combined single limit for bodily injury and property damage.
- 3. <u>Workers' Compensation Insurance</u> The Contractor shall provide evidence satisfactory to the CO of Workers' Compensation insurance in accordance with the statutory mandates of the District of Columbia or the jurisdiction in which the contract is performed.

Employer's Liability Insurance - The Contractor shall provide evidence satisfactory to the CO of employer's liability insurance as follows: \$500,000 per accident for injury; \$500,000 per employee for disease; and \$500,000 for policy disease limit.

All insurance required by this paragraph 3 shall include a waiver of subrogation endorsement for the benefit of Government of the District of Columbia.

4. Cyber Liability Insurance - The Contractor shall provide evidence satisfactory to the Contracting Officer of Cyber Liability Insurance, with limits not less than \$1,000,000 per occurrence or claim, \$2,000,000 aggregate. Coverage shall be sufficiently broad to respond to the duties and obligations as is undertaken by Contractor in this agreement and shall include, but not limited to, claims involving infringement of intellectual property, including but not limited to infringement of copyright, trademark, trade dress, invasion of privacy violations, information theft, damage to or destruction of electronic information, release of private information, alteration of electronic information, extortion and network security. The policy shall provide coverage for breach response costs as well as regulatory fines and

penalties as well as credit monitoring expenses with limits sufficient to respond to these obligations. This insurance requirement will be considered met if the general liability insurance includes an affirmative cyber endorsement for the required amounts and coverages.

#### **B.** PRIMARY AND NONCONTRIBUTORY INSURANCE

The insurance required herein shall be primary to and will not seek contribution from any other insurance, reinsurance or self-insurance including any deductible or retention, maintained by the Government of the District of Columbia.

- C. DURATION. The Contractor shall carry all required insurance until all contract work is accepted by the District of Columbia and shall carry listed coverages for ten years for construction projects following final acceptance of the work performed under this contract and two years for non-construction related contracts.
- D. LIABILITY. These are the required minimum insurance requirements established by the District of Columbia. HOWEVER, THE REQUIRED MINIMUM INSURANCE REQUIREMENTS PROVIDED ABOVE WILL NOT IN ANY WAY LIMIT THE CONTRACTOR'S LIABILITY UNDER THIS CONTRACT.
- E. CONTRACTOR'S PROPERTY. Contractor and subcontractors are solely responsible for any loss or damage to their personal property, including but not limited to tools and equipment, scaffolding and temporary structures, rented machinery, or owned and leased equipment. A waiver of subrogation shall apply in favor of the District of Columbia.
- **F.** MEASURE OF PAYMENT. The District shall not make any separate measure or payment for the cost of insurance and bonds. The Contractor shall include all of the costs of insurance and bonds in the contract price.
- **G.** NOTIFICATION. The Contractor shall ensure that all policies provide that the CO shall be given thirty (30) days prior written notice in the event of coverage and / or limit changes or if the policy is canceled prior to the expiration date shown on the certificate. The Contractor shall provide the CO with ten (10) days prior written notice in the event of non-payment of premium. The Contractor will also provide the CO with an updated Certificate of Insurance should its insurance coverages renew during the contract.
- **H.** CERTIFICATES OF INSURANCE. The Contractor shall submit certificates of insurance giving evidence of the required coverage as specified in this section prior to commencing work. Certificates of insurance must reference the corresponding contract number. Evidence of insurance shall be submitted to:

The Government of the District of Columbia and mailed to the Attention of:

Janice Parker Watson Contracting Officer Office of the Attorney General 400 6<sup>th</sup> Street NW, Suite 2200 Washington, DC 20001 Phone: (202) 727-3400

Email: oag.businessopportunities@dc.gov

The CO may request and the Contractor shall promptly deliver updated certificates of insurance, endorsements indicating the required coverages, and/or certified copies of the insurance policies. If the insurance initially obtained by the Contractor expires prior to completion of the contract, renewal certificates of insurance and additional insured and other endorsements shall be furnished to the CO prior to the date of expiration of all such initial insurance. For all coverage required to be maintained after completion, an additional certificate of insurance evidencing such coverage shall be submitted to the CO on an annual basis as the coverage is renewed (or replaced).

- I. DISCLOSURE OF INFORMATION. The Contractor agrees that the District may disclose the name and contact information of its insurers to any third party which presents a claim against the District for any damages or claims resulting from or arising out of work performed by the Contractor, its agents, employees, servants or subcontractors in the performance of this contract.
- **J.** CARRIER RATINGS. All Contractor's and its subcontractors' insurance required in connection with this contract shall be written by insurance companies with an A.M. Best Insurance Guide rating of at least A- VII (or the equivalent by any other rating agency) and licensed in the in the District.

# I.4 DISPUTES

Delete Article 14, Disputes, of the Standard Contract Provisions dated July 2010 for use with District of Columbia Government Supplies and Services Contracts and substitute the following Article 14, Disputes, in its place:

## **14. DISPUTES (April 2012)**

All disputes arising under or relating to the contract shall be resolved as provided herein.

- (a) Claims by the Contractor against the District: Claim, as used in paragraph (a) of this clause, means a written assertion by the Contractor seeking, as a matter of right, the payment of money in a sum certain, the adjustment or interpretation of contract terms, or other relief arising under or relating to the contract. A claim arising under a contract, unlike a claim relating to that contract, is a claim that can be resolved under a contract clause that provides for the relief sought by the claimant
  - (1) All claims by a Contractor against the District arising under or relating to a contract shall be in writing and shall be submitted to the CO for a decision. The Contractor's claim shall contain at least the following:

- (i) A description of the claim and the amount in dispute;
- (ii) Data or other information in support of the claim;
- (iii) A brief description of the Contractor's efforts to resolve the dispute prior to filing the claim; and
- (iv) The Contractor's request for relief or other action by the CO.
- (2) The CO may meet with the Contractor in a further attempt to resolve the claim by agreement.
- (3) The CO shall issue a decision on any claim within 120 calendar days after receipt of the claim. Whenever possible, the CO shall take into account factors such as the size and complexity of the claim and the adequacy of the information in support of the claim provided by the Contractor.
- (4) The CO's written decision shall do the following:
  - (i) Provide a description of the claim or dispute;
  - (ii) Refer to the pertinent contract terms;
  - (iii) State the factual areas of agreement and disagreement;
  - (iv) State the reasons for the decision, including any specific findings of fact, although specific findings of fact are not required and, if made, shall not be binding in any subsequent proceeding;
  - (v) If all or any part of the claim is determined to be valid, determine the amount of monetary settlement, the contract adjustment to be made, or other relief to be granted;
  - (vi) Indicate that the written document is the CO's final decision; and
  - (vii)Inform the Contractor of the right to seek further redress by appealing the decision to the Contract Appeals Board.
- (5) Failure by the CO to issue a decision on a contract claim within 120 days of receipt of the claim will be deemed to be a denial of the claim, and will authorize the commencement of an appeal to the Contract Appeals Board as provided by D.C. Official Code § 2-360.04.
- (6) If a contractor is unable to support any part of its claim and it is determined that the inability is attributable to a material misrepresentation of fact or fraud on the part of the Contractor, the Contractor shall be liable to the District for an amount equal to the unsupported part of the claim in addition to all costs to the District attributable to the cost of reviewing that part of the Contractor's claim. Liability under this paragraph (a)(6) shall be determined within six (6) years of the commission of the misrepresentation of fact or fraud.

- (7) Pending final decision of an appeal, action, or final settlement, the Contractor shall proceed diligently with performance of the contract in accordance with the decision of the CO.
- (b) Claims by the District against the Contractor: Claim as used in paragraph (b) of this clause, means a written demand or written assertion by the District seeking, as a matter of right, the payment of money in a sum certain, the adjustment of contract terms, or other relief arising under or relating to the contract. A claim arising under a contract, unlike a claim relating to that contract, is a claim that can be resolved under a contract clause that provides for the relief sought by the claimant.
  - (1) The CO shall decide all claims by the District against a contractor arising under or relating to a contract.
  - (2) The CO shall send written notice of the claim to the contractor. The CO's written decision shall do the following:
    - (i) Provide a description of the claim or dispute;
    - (ii) Refer to the pertinent contract terms;
    - (iii) State the factual areas of agreement and disagreement;
    - (iv) State the reasons for the decision, including any specific findings of fact, although specific findings of fact are not required and, if made, shall not be binding in any subsequent proceeding;
    - (v) If all or any part of the claim is determined to be valid, determine the amount of monetary settlement, the contract adjustment to be made, or other relief to be granted;
    - (vi) Indicate that the written document is the CO's final decision; and
    - (vii) Inform the Contractor of the right to seek further redress by appealing the decision to the Contract Appeals Board.
  - (3) The CO shall support the decision by reasons and shall inform the Contractor of its rights as provided herein.
  - (4) Before or after issuing the decision, the CO may meet with the Contractor to attempt to resolve the claim by agreement.
  - (5) The authority contained in this paragraph (b) shall not apply to a claim or dispute for penalties or forfeitures prescribed by statute or regulation which another District agency is specifically authorized to administer, settle or determine.
  - (6) This paragraph shall not authorize the CO to settle, compromise, pay, or otherwise adjust any claim involving fraud.

- (c) Decisions of the CO shall be final and not subject to review unless the Contractor timely commences an administrative appeal for review of the decision, by filing a complaint with the Contract Appeals Board, as authorized by D.C. Official Code § 2-360.04.
- (d) Pending final decision of an appeal, action, or final settlement, the Contractor shall proceed diligently with performance of the contract in accordance with the decision of the CO.

### I.5 CHANGES

Delete Article 15, Changes, of the Standard Contract Provisions dated July 2010 for Use with District of Columbia Government Supplies and Services Contracts and substitute the following Article 15, Changes, in its place:

# 15. Changes (April 2012)

- (a) The Contracting Officer may, at any time, by written order, and without notice to the surety, if any, make changes in the contract within the general scope hereof. If such change causes an increase or decrease in the cost of performance of the contract, or in the time required for performance, an equitable adjustment shall be made. Any claim for adjustment for a change within the general scope must be asserted within ten (10) days from the date the change is ordered; provided, however, that the CO, if he or she determines that the facts justify such action, may receive, consider and adjust any such claim asserted at any time prior to the date of final settlement of the contract. If the parties fail to agree upon the adjustment to be made, the dispute shall be determined as provided in Article 14, Disputes.
- (b) The District shall not require the Contractor, and the Contractor shall not require a subcontractor, to undertake any work that is beyond the original scope of the contract or subcontract, including work under a District-issued change order, when the additional work increases the contract price beyond the not-to-exceed price or negotiated maximum price of this contract, unless the CO:
  - (1) Agrees with Contractor, and if applicable, the subcontractor on a price for the additional work;
  - (2) Obtains a certification of funding to pay for the additional work;
  - (3) Makes a written, binding commitment with the Contractor to pay for the additional work within 30-days after the Contractor submits a proper invoice; and
  - (4) Provides the Contractor with written notice of the funding certification.
- (c) The Contractor shall include in its subcontracts a clause that requires the Contractor to:

- (1) Within five (5) business days of its receipt of notice the approved additional funding, provide the subcontractor with notice of the amount to be paid to the subcontractor for the additional work to be performed by the subcontractor;
- (2) Pay the subcontractor any undisputed amount to which the subcontractor is entitled for the additional work within 10 days of receipt of payment from the District; and
- (3) Notify the subcontractor and CO in writing of the reason the Contractor withholds any payment from a subcontractor for the additional work.
- (d) Neither the District, Contractor, nor any subcontractor may declare another party to be in default, or assess, claim, or pursue damages for delays, until the parties to agree on a price for the additional work.

#### I.6 NON-DISCRIMINATION CLAUSE

Delete Article 19, Non-Discrimination Clause, of the Standard Contract Provisions dated July 2010 for Use with District of Columbia Government Supplies and Services Contracts and substitute the following Article 19, Non-Discrimination Clause, in its place:

### 19. Non-Discrimination Clause (September 2011)

- (a) The Contractor shall not discriminate in any manner against any employee or applicant for employment that would constitute a violation of the District of Columbia Human Rights Act, effective December 13, 1977, as amended (D.C. Law 2-38; D.C. Official Code § 2-1401.01 et seq.) ("Act", as used in this clause). The Contractor shall include a similar clause in all subcontracts, except subcontracts for standard commercial supplies or raw materials. In addition, the Contractor agrees, and any subcontractor shall agree, to post in conspicuous places, available to employees and applicants for employment, a notice setting forth the provisions of this non-discrimination clause as provided in section 251 of the Act.
- (b) Pursuant to Mayor's Order 85-85, (6/10/85), Mayor's Order 2002-175 (10/23/02), Mayor's Order 2011-155 (9/9/11) and the rules of the Office of Human Rights, Chapter 11 of Title 4 of the D.C. Municipal Regulations, the following clauses apply to the contract:
  - (1) The Contractor shall not discriminate against any employee or applicant for employment because of actual or perceived: race, color, religion, national origin, sex, age, marital status, personal appearance, sexual orientation, gender identity or expression, family responsibilities, genetic information, disability, matriculation, political affiliation, or credit information. Sexual harassment is a form of sex discrimination which is

- prohibited by the Act. In addition, harassment based on any of the above protected categories is prohibited by the Act.
- The Contractor agrees to take affirmative action to ensure that applicants are employed, and that employees are treated during employment, without regard to their actual or perceived: race, color, religion, national origin, sex, age, marital status, personal appearance, sexual orientation, gender identity or expression, family responsibilities, genetic information, disability, matriculation, political affiliation, or credit information. The affirmative action shall include, but not be limited to the following:
  - (a) employment, upgrading or transfer;
  - (b) recruitment, or recruitment advertising;
  - (c) demotion, layoff or termination;
  - (d) rates of pay, or other forms of compensation; and
  - (e) selection for training and apprenticeship.
- (3) The Contractor agrees to post in conspicuous places, available to employees and applicants for employment, notices to be provided by the contracting agency, setting forth the provisions in paragraphs 19(b) (1) and (b) (2) concerning non-discrimination and affirmative action.
- (4) The Contractor shall, in all solicitations or advertisements for employees placed by or on behalf of the Contractor; state that all qualified applicants will receive consideration for employment pursuant to the non-discrimination requirements set forth in paragraph 19(b) (2).
- (5) The Contractor agrees to send to each labor union or representative of workers with which it has a collective bargaining agreement or other contract or understanding, a notice to be provided by the contracting agency, advising the said labor union or workers' representative of that contractor's commitments under this nondiscrimination clause and the Act, and shall post copies of the notice in conspicuous places available to employees and applicants for employment.
- (6) The Contractor agrees to permit access to its books, records, and accounts pertaining to its employment practices, by the Chief Procurement Officer or designee, or the Director of the Office of Human Rights or designee, for purposes of investigation to ascertain compliance with the Act, and to require under terms of any subcontractor agreement each subcontractor to permit access of such subcontractors' books, records, and accounts for such purposes.
- (7) The Contractor agrees to comply with the provisions of the Act and with all guidelines for equal employment opportunity applicable in the District adopted by the Director of the Office of Human Rights, or any authorized official.

- (8) The Contractor shall include in every subcontract the equal opportunity clauses, i.e., paragraphs 19(b) (1) through (b) (9) of this clause, so that such provisions shall be binding upon each subcontractor.
- (9) The Contractor shall take such action with respect to any subcontract as the CO may direct as a means of enforcing these provisions, including sanctions for noncompliance; provided, however, that in the event the Contractor becomes involved in, or is threatened with, litigation with a subcontractor or vendor as a result of such direction by the contracting agency, the Contractor may request the District to enter into such litigation to protect the interest of the District.

#### I.7 ORDER OF PRECEDENCE

A conflict in language shall be resolved by giving precedence to the document in the highest order of priority that contains language addressing the issue in question. The following documents are incorporated into the contract by reference and made a part of the contract in the following order of precedence:

- (1) An applicable Court Order, if any
- (2) Contract document
- (3) Standard Contract Provisions
- (4) Contract attachments other than the Standard Contract Provisions
- (5) Request for Proposal, as amended
- (6) Best and Final Offers (in order of most recent to earliest)
- (7) Proposal

# SECTION J: LIST OF DOCUMENTS, EXHIBITS AND OTHER ATTACHMENTS

I. The following list of attachments is incorporated into the solicitation by reference. (available at http://ocp.dc.gov, under Quick Links click on "Required Solicitation Documents")

Attachment Number	Document	
J.1	Government of the District of Columbia Standard Contract Provisions for Use with Supplies and Services Contracts (July 2010)	
J.2	Equal Employment Opportunity Employer Information Report and Mayor's Order 85-85	
J.3	Department of Employment Services First Source Employment Agreement (contracts exceeding \$300,000)	
J.4	Way to Work Amendment Act of 2006 - Living Wage Notice	
J.5	Way to Work Amendment Act of 2006 - Living Wage Fact Sheet	
J.6	Tax Certification Affidavit or Clean Hands Certificate	
J.7	Bidder/Offeror Certification Form (3 pages)	

II. The documents listed below are incorporated and attached to this solicitation:

J.8	U.S. Department of Labor Wage Determination No. 2015-4281, Revision 25 dated December 27, 2022 (11 pages)	
-----	--	--

# SECTION K: REPRESENTATIONS, CERTIFICATIONS AND OTHER STATEMENTS OF OFFERORS

**K.1** The Offeror shall complete Attachment J.6 and submit along with its Offer the **Bidder/Offeror** Certification Form (J.7), also available at http://ocp.dc.gov, under Quick Links click on "Required Solicitation Documents".

# K.2 CERTIFICATION REGARDING A DRUG-FREE WORKPLACE (JULY 1990)

- **K.2.1** Definitions. As used in this provision:
  - a. **Controlled substance**: means a controlled substance in schedules I through V of Section 202 of the Controlled Substances Act (21 U.S.C. § 812) and as further defined in regulation at 21 CFR 1308.11 1308.15.
  - b. **Conviction:** means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the federal or state criminal drug statutes.
  - c. **Criminal drug statute:** means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, possession or use of any controlled substance.
  - d. **Drug-free workplace:** means the site(s) for the performance of work done by the Contractor in connection with a specific contract at which employees of the Contractor are prohibited from engaging in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance.
  - e. **Employee:** means an employee of a contractor directly engaged in the performance of work under a District contract. "Directly engaged" is defined to include all direct cost employees and any other contractor employee who has other than a minimal impact or involvement in contract performance.
  - f. **Individual:** means an Offeror/contractor that has no more than one employee including the Offeror/contractor.
- **K.2.2** The Contractor, if other than an individual, shall within 30 days after award (unless a longer period is agreed to in writing for contracts of 30 days or more performance duration), or as soon as possible for contracts of less than 30 days' performance duration:
  - (1) Publish a statement notifying its employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the Contractor's workplace and specifying the actions that will be taken against employees for violations of such prohibition;
  - (2) Establish an ongoing drug-free awareness program to inform such employees about:
    - a. The dangers of drug abuse in the workplace;
    - b. The Contractor's policy of maintaining a drug-free workplace;

- c. Any available drug counseling, rehabilitation, and employee assistance programs; and
- d. The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace.
- (3) Provide all employees engaged in performance of the contract with a copy of the statement required by section K.2.2(1) of this clause;
- (4) Notify such employees in writing in the statement required by section K.2.2(1) of this clause that, as a condition of continued employment on this contract, the employee will:
  - a. Abide by the terms of the statement; and
  - b. Notify the employer in writing of the employee's conviction under a criminal drug statute for a violation occurring in the workplace no later than five (5) days after such conviction.
- (5) Notify the CO in writing within 10 days after receiving notice under section K.2.2(4)(b) of this clause, from an employee or otherwise receiving actual notice of such conviction. The notice shall include the position title of the employee;
- (6) Within 30 days after receiving notice under section K.2.2(4)(b) of this clause of a conviction, take one of the following actions with respect to any employee who is convicted of a drug abuse violation occurring in the workplace:
  - a. Take appropriate personnel action against such employee, up to and including termination; or
  - b. Require such employee to satisfactorily participate in a drug abuse assistance or rehabilitation program approved for such purposes by a federal, state, or local health, law enforcement, or other appropriate agency; and
- (7) Make a good faith effort to maintain a drug-free workplace through implementation of section K.2.2(1) through K.2.2(6) of this clause.
- **K.2.3** The Contractor, if an individual, agrees by award of the contract or acceptance of a purchase order, not to engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance while performing this contract.
- **K.2.4** In addition to other remedies available to the District, the Contractor's failure to comply with the requirements of sections K.2.2 or K.2.3 of this clause may render the Contractor subject to suspension of contract payments, termination of the contract for default, and suspension or debarment.

### SECTION L: INSTRUCTIONS, CONDITIONS AND NOTICES TO OFFERORS

#### L.1 CONTRACT AWARD

#### L.1.1 MOST ADVANTAGEOUS TO THE DISTRICT

The District intends to award a single contract resulting from this solicitation to the responsible Offeror whose offer conforming to the solicitation will be most advantageous to the District, cost or price, technical and other factors, specified elsewhere in this solicitation considered.

#### L.1.2 INITIAL OFFERS

The District may award a contract on the basis of initial offers received, without discussion. Therefore, each initial offer should contain the Offeror's best terms from a standpoint of cost or price, technical and other factors.

#### L.2 PROPOSAL ORGANIZATION AND CONTENT

- **L.2.1** This solicitation will be conducted electronically. To be considered, an Offeror must submit the required attachments before the closing date and time. Paper, telephonic, telegraphic, and facsimile proposals may not be accepted.
- **L.2.2** All attachments shall be submitted as a .pdf file. The District will not be responsible for corruption of any file submitted. If the submitted file cannot be viewed and printed as submitted, it will not be considered.
- L.2.3 The Offeror shall submit two (2) attachments in its electronic submittal: (1) a technical proposal, and (2) a price proposal. Please note that each attachment is limited to a maximum size of 25 MB.
- **L.2.4** The Offeror shall label each attachment, i.e. "Technical Proposal" and "Price Proposal."
- L.2.5 Offerors are directed to the specific proposal evaluation criteria found in Section M of this solicitation, Evaluation Factors. The Offeror shall respond to each factor in a way that will allow the District to evaluate the Offeror's response. The Offeror shall submit information in a clear, concise, factual and logical manner providing a comprehensive description of program supplies and services and delivery thereof. The information requested for the technical proposal shall facilitate evaluation for all proposals. The technical proposal must contain sufficient detail to provide a clear and concise response fully reflecting the manner in which the Offeror proposes to fully meet the requirements in Section C.
- **L.2.6** Offerors shall complete, sign and submit all Representations, Certifications and Acknowledgments as appropriate.

- L.2.7 The Offeror shall prepare a Cover Letter to accompany its Technical Proposal and Price Proposal. The Cover Letter shall at a minimum include the following:
  - a. Identify the Contact person for the Offeror's proposal
  - b. Provide the Contact person's address, phone number, and e-mail address
  - c. A statement affirming the Offeror's acceptance of the contract provisions as described in Sections A K of the solicitation.
  - d. Signature of an authorized representative of the Offeror's organization.
- L.2.8 The Offeror shall prepare a Table of Contents to accompany its Technical Proposal and Price Proposal indicating the location of the section headings and subheadings and page numbers for each.
- L.2.9 The information requested in Section L.2.10 has been determined to be essential and will allow the District to assess the Offeror's knowledge, capabilities, and capacity to perform the requirements of the contract as described in Section C in accordance with Section M of the solicitation. The Offeror shall respond in a comprehensive manner to each evaluation factor by submitting the information described below in Section L.2.10 in a logical order consistent with the RFP, providing cross-reference to the requirement being addressed.

#### L.2.10 TECHNICAL PROPOSAL

# L.2.10.1 Association for the Advancement of Blood and Biotherapies (AABB) Certification

Offeror must provide evidence of the accreditation certification for the type of testing they are performing from the AABB. Offeror may include any other certifications or awards indicating a Proficiency in DNA parentage testing. The District will not evaluate proposals from Offerors who fail to submit evidence of AABB certification.

#### L.2.10.2 TECHNICAL EXPERTISE AND APPROACH

The Offeror's response to the Request for Proposal shall include at a minimum the following:

- a. A brief narrative demonstrating the Contractor's understanding of the requirements and their technical competence, specifically identifying any technical expertise related to child support enforcement programs;
- b. Evidence of the Offeror's capacity to provide genetic testing in multiple jurisdictions and interstate and international cases;
- c. An Organizational Chart including the Contractor's staff to provide services under the contract. The organizational chart shall depict the reporting lines

- and accountability among the staff and subcontractors, and the number of hours each key personnel will devote to the contract;
- d. A narrative describing the Offeror's ability to ensure there is a Phlebotomist at the designated collection site(s) during the hours required;
- e. Resumes, professional certifications, and credentials of key personnel (identified in Section L.2.10.2.c);
- f. Sample reports that the Offeror will provide to the District to meet the requirements of C.3.6; and
- g. Subcontractor agreements, as applicable.

## L.2.10.3 EXPERIENCE AND PAST PERFORMANCE

The Offeror's response to the Request for Proposal shall include, at a minimum the following:

- a. A representative list of contracts awarded to the Contractor and any proposed subcontractors, active and expired, during the past three (3) years that are similar in size and scope to genetic testing services described in Section C.3. References are preferred by child support enforcement programs and IV-D agencies;
- b. The name, address, telephone number and email address of clients provided in a. above.

The District may, at random, select three (3) entities from the contract information provided to obtain a Past Performance Evaluation. The Offeror shall verify and notify companies and organizations contained in the list above to facilitate the successful completion of the past performance evaluation.

#### L.2.10.4 Attachments and Certifications

The Offeror shall provide in this section the following documents and pertinent information:

- a. Solicitation, Offer, and Award form;
- b. Attachments J.2.1 through J.2.5 of this solicitation;
- c. Representations and certifications and other statements of the Offeror in Section K shall be completed and signed;
- d. Legal status of Offeror as specified in Section L.15; and
- e. Current audited financial statements, including notes which disclose the Offeror's financial condition.

#### L.2.11 PRICE PROPOSAL

The Offeror shall, at a minimum, include in its price proposal (1) a complete Price Schedule (Section B.3) for the base and option years, and (2) value of subcontracts. In addition to collecting specimens at the Contractor's clinical laboratories or collection sites located in the District of Columbia and D.C. Superior Court, per Sections C.3.3.3

and C.3.3.4, the District may elect to have the Offeror operate additional collection sites (refer to Sections C.3.3.5 and C.3.3.6) and provide genetic testing services at Special Projects (refer to Section C.3.3.7). The Offeror, therefore, shall provide the supplementary charges, if any, if the additional collection sites are required and/or genetic testing services are required at Special Projects.

#### L.2.12 SITE VISITS

The District reserves the right to visit a site where the Offeror's system is fully operational. Consequently, the Offeror shall include one or more sites at which its system is operational. If the District decides to make site visits, the District will seek permission from the organization and will coordinate the trip logistics. The District will only consider site visits for Offerors whose proposals have been determined to be within the competitive range.

### L.2.13 ORAL PRESENTATIONS

- **L.2.13.1** The District reserves the right to request oral presentations from the Offerors whose proposals have been determined to be within the competitive range. Oral presentations will be made at 400 6th Street NW, Washington, DC (room to be determined) or virtually, as the CO directs. The pertinent Offerors will be provided with three days' notice to prepare for the presentation.
- **L.2.13.2** The oral presentations should provide information that augments the proposal and should provide an opportunity for dialogue among the parties. A specified set of questions will be provided at the time the oral presentations are scheduled.

# L.3 REQUIREMENT FOR AN ELECTRONIC COPY OF PROPOSALS TO BE MADE AVAILABLE TO THE PUBLIC

In addition to the proposal submission requirements in Section L.2 above, the Offeror must submit an electronic copy of its proposal, redacted in accordance with any applicable exemptions from disclosure under D.C. Official Code §2-534. Redacted copies of the Offeror's proposal must be submitted by e-mail attachment to the contact person designated in the solicitation. D.C. Official Code §2-536(b) requires the District to make available electronically copies of records that must be made public. The District's policy is to release documents relating to District proposals following award of the contract, subject to applicable FOIA exemptions under §2-534(a)(1). Successful proposals will be published on the OCP Internet in accordance with D.C. Official Code §2-361.04, subject to applicable FOIA exemptions.

# L.4 PROPOSAL SUBMISSION DATE AND TIME, AND LATE SUBMISSIONS, LATE MODIFICATIONS, WITHDRAWAL OR MODIFICATION OF PROPOSALS AND LATE PROPOSALS

# L.4.1 Proposal Submission

- **L.4.1.1** Proposals must be fully uploaded to the District's E-Mail system no later than the closing date and time. The system will not allow late proposals, modifications to proposals, or requests for withdrawals after the exact closing date and time.
- **L.4.1.2** Paper, telephonic, telegraphic, and facsimile proposals may not be accepted or considered for award.
- **L.4.1.3** It is solely the Offeror's responsibility to ensure that it begins the upload process in sufficient time to get the attachment uploaded.

### L.4.2 Withdrawal or Modification of Proposals

An Offeror may modify or withdraw its proposal via the District's E-Mail system at any time before the closing date and time for receipt of proposals.

# L.4.3 Late Proposals

The District's Email system will not accept late proposals or modifications to proposals after the closing date and time for receipt of proposals.

#### L.4.4 Late Modifications

A late modification of a successful proposal, which makes its terms more favorable to the District, shall be considered at any time it is received and may be accepted.

# L.5 EXPLANATION TO PROSPECTIVE OFFERORS

If a prospective Offeror has any questions relating to this solicitation, the prospective Offeror shall submit the question electronically to <a href="OAG.BusinessOpportunities@dc.gov">OAG.BusinessOpportunities@dc.gov</a>. The prospective Offeror should submit questions no later than five (5) days prior to the closing date and time indicated for this solicitation. The District may not consider any questions received less than five (5) days before the date set for submission of proposals. The District will post responses to the OAG website. An amendment to the solicitation will be issued if the CO decides that information is necessary in submitting offers, or if the lack of it would be prejudicial to any prospective Offeror. Oral explanations or instructions given by District officials before the award of the contract will not be binding.

#### L.6 RESTRICTION ON DISCLOSURE AND USE OF DATA

**L.6.1** Offerors who include in their proposal data that they do not want disclosed to the public or used by the District except for use in the procurement process shall mark the title page with the following legend:

"This proposal includes data that shall not be disclosed outside the District and shall not be duplicated, used or disclosed in whole or in part for any purpose except for use in the procurement process.

If, however, a contract is awarded to this Offeror as a result of or in connection with the submission of this data, the District will have the right to duplicate, use, or disclose the data to the extent consistent with the District's needs in the procurement process. This restriction does not limit the District's rights to use, without restriction, information contained in this proposal if it is obtained from another source. The data subject to this restriction are contained in sheets (insert page numbers or other identification of sheets)."

**L.6.2** Mark each sheet of data it wishes to restrict with the following legend:

"Use or disclosure of data contained on this sheet is subject to the restriction on the title page of this proposal."

### L.7 PROPOSALS WITH OPTION YEARS

The Offeror shall include option year prices in its price/cost proposal. An offer may be determined to be unacceptable if it fails to include pricing for the option year(s).

#### L.8 PROPOSAL PROTESTS

Any actual or prospective Offeror or contractor who is aggrieved in connection with the solicitation or award of a contract, must file with the D.C. Contract Appeals Board (Board) a protest no later than ten (10) business days after the basis of protest is known or should have been known, whichever is earlier. A protest based on alleged improprieties in a solicitation which are apparent at the time set for receipt of initial proposals shall be filed with the Board prior to the time set for receipt of initial proposals. In procurements in which proposals are requested, alleged improprieties which do not exist in the initial solicitation, but which are subsequently incorporated into the solicitation, must be protested no later than the next closing time for receipt of proposals following the incorporation. The protest shall be filed in writing, with the Contract Appeals Board, 441 4th Street, NW., Suite 350N, Washington, D.C. 20001. The aggrieved person shall also mail a copy of the protest to the CO for the solicitation.

#### L.9 UNNECESSARILY ELABORATE PROPOSALS

Unnecessarily elaborate brochures or other presentations beyond those sufficient to present a complete and effective response to this solicitation are not desired and may be construed as an indication of the Offeror's lack of cost consciousness. Elaborate artwork and expensive visual and other presentation aids are neither necessary nor desired.

#### L.10 RETENTION OF PROPOSALS

All proposal documents will be the property of the District and retained by the District, and therefore will not be returned to the Offerors.

#### L.11 PROPOSAL COSTS

The District is not liable for any costs incurred by the Offerors in submitting proposals in response to this solicitation.

### L.12 CERTIFICATES OF INSURANCE

Prior to commencing work, the Contractor shall have its insurance broker or insurance company submit certificates of insurance giving evidence of the required coverage as specified in Section I.3 to:

Janice Parker Watson Associate Contracting Officer Office of the Attorney General 400 6<sup>th</sup> Street NW., Suite 2200 Washington, D.C. 20001 Phone: (202) 735-7503

Email: Janice.Watson@dc.gov

#### L.13 ACKNOWLEDGMENT OF AMENDMENTS

The Offeror shall acknowledge receipt of any amendment to this solicitation electronically via the District's Email system's messaging process. The District must receive the acknowledgment by the date and time specified for receipt of proposals. An Offeror's failure to acknowledge an amendment may result in rejection of its offer.

#### L.14 BEST AND FINAL OFFERS

If, subsequent to receiving original proposals, negotiations are conducted, all Offerors within the competitive range will be so notified and will be provided an opportunity to submit written best and final offers at the designated date and time. Best and final offers will be subject to the Late Submissions, Late Modifications and Late Withdrawals of Proposals provisions of the solicitation. After receipt of best and final offers, no discussions will be reopened unless the CO determines that it is clearly in the District's best interest to do so, e.g., it is clear that information available at that time is inadequate to reasonably justify contractor selection and award based on the best and final offers received. If discussions are reopened, the CO shall issue an additional request for best and final offers to all Offerors still within the competitive range.

#### L.15 LEGAL STATUS OF OFFEROR

Each proposal must provide the following information:

- L.15.1 Name, address, telephone number and federal tax identification number of Offeror;
- **L.15.2** A copy of each District of Columbia license, registration or certification that the Offeror is required by law to obtain. This mandate also requires the Offeror to provide proof of compliance with the District of Columbia's "Clean Hands" mandate (reference D.C. Official Code §47-2862), if the Offeror is required by law to make such certification. If the Offeror is a corporation or partnership and does not provide a copy of its license,

registration or certification to transact business in the District of Columbia, the Offeror shall certify its intent to obtain the necessary license, registration or certification prior to contract award or its exemption from such requirements; and

**L.15.3** If the Offeror is a partnership or joint venture, the names and addresses of the general partners or individual members of the joint venture, and copies of any joint venture or teaming agreements.

#### L.16 FAMILIARIZATION WITH CONDITIONS

Offerors shall thoroughly familiarize themselves with the terms and conditions of this solicitation, acquainting themselves with all available information regarding difficulties which may be encountered, and the conditions under which the work is to be accomplished. Contractors will not be relieved from assuming all responsibility for properly estimating the difficulties and the cost of performing the services required herein due to their failure to investigate the conditions or to become acquainted with all information, schedules and liability concerning the services to be performed.

#### L.17 GENERAL STANDARDS OF RESPONSIBILITY

The prospective contractor must demonstrate to the satisfaction of the District its capability in all respects to perform fully the contract requirements; therefore, the prospective contractor must submit relevant documentation within five (5) days of the request by the District.

- L.17.1 To be determined responsible, a prospective contractor must demonstrate that it:
  - i. Has adequate financial resources, or the ability to obtain such resources, required to perform the contract;
  - ii. Is able to comply with the required or proposed delivery or performance schedule, taking into consideration all existing commercial and governmental business commitments;
  - iii. Has a satisfactory performance record;
  - iv. Has a satisfactory record of integrity and business ethics;
  - v. Has a satisfactory record of compliance with the applicable District licensing and tax laws and regulations;
  - vi. Has a satisfactory record of compliance with labor and civil rights laws and rules, and the First Source Employment Agreement Act of 1984, as amended, D.C. Official Code §2-219.01 *et seq.*;
  - vii. Has, or has the ability to obtain, the necessary organization, experience, accounting, and operational control, and technical skills;

- viii. Has, or has the ability to obtain, the necessary production, construction, technical equipment, and facilities;
  - ix. Has not exhibited a pattern of overcharging the District;
  - x. Does not have an outstanding debt with the District or the federal government in a delinquent status; and
  - xi. Is otherwise qualified and is eligible to receive an award under applicable laws and regulations.
- **L.17.2** If the prospective contractor fails to supply the information requested, the CO shall make the determination of responsibility or non-responsibility based upon available information. If the available information is insufficient to make a determination of responsibility, the CO shall determine the prospective contractor to be non-responsible.

#### L.18 SPECIAL STANDARDS OF RESPONSIBILITY

In addition to the general standards of responsibility set forth in Section L.17, the Offeror must demonstrate to the satisfaction of the District the ability of the Contractor to keep all materials created for this contract safe and secure. The Offeror must provide a detailed plan explaining how all test-related materials will be secured and when appropriate, transmitted securely. The Offeror must submit with its proposal convincing evidence that demonstrates that the Offeror can meet the Special Standards of Responsibility set forth in this section.

#### L.19 PRE-PROPOSAL CONFERENCE

A pre-proposal conference will be held via Microsoft Teams (or Zoom) at 10 a.m. on April 13, 2023. Prospective offerors will be given an opportunity to ask questions regarding this solicitation at the conference. The purpose of the conference is to provide a structured and formal opportunity for the District to accept questions from offerors on the solicitation document as well as to clarify the contents of the solicitation. Offerors who wish to attend must submit to the CO listed on page 1 a request for the link to be included on the pre-proposal conference Attendance Roster and their attendance can be properly recorded.

Impromptu questions will be permitted and spontaneous answers will be provided at the District's discretion. Verbal answers given at the pre-proposal conference are only intended for general discussion and do not represent the District's final position. All oral questions must be submitted in writing following the close of the pre-proposal conference but no later than five working days after the pre-proposal conference in order to generate an official answer. The District will furnish responses via an amendment to the solicitation to be issued if the CO determines that information is necessary in submitting proposals, or if the lack of it would be prejudicial to any prospective offeror. Oral explanations or instructions given by District officials before the award of the contract will not be binding.

#### **SECTION M - EVALUATION FACTORS**

#### M.1 EVALUATION FOR AWARD

The contract will be awarded to the responsible Offeror whose offer is most advantageous to the District, based upon the evaluation criteria specified below. Thus, while the points in the evaluation criteria indicate their relative importance, the total scores will not necessarily be determinative of the award. Rather, the total scores will guide the District in making an intelligent award decision based upon the evaluation criteria.

**M.1.1** The District reserves the right to request an in-person presentation from up to five of the most qualified, top ranked Offerors. The District also reserves the right to reassess the Offeror's technical evaluation as a result of the presentation.

### M.2 TECHNICAL RATING

M.2.1 The Technical Rating Scale is as follows:

Numeric Rating	Adjective	Description
0	Unacceptable	Fails to meet minimum requirements; major deficiencies which are not correctable; offeror did not address the factor(s).
1	Poor	Marginally meets minimum requirements; major deficiencies which may be correctable.
2	Minimally Acceptable	Marginally meets minimum requirements; minor deficiencies which may be correctable.
3	Acceptable	Meets requirements; no deficiencies.
4	Good	Meets requirements and exceeds some requirements; no deficiencies.
5	Excellent	Exceeds most, if not all requirements; no deficiencies.

**M.2.2** The technical rating is a weighting mechanism that will be applied to the point value for each evaluation factor to determine the Offeror's score for each factor. The Offeror's total technical score will be determined by adding the Offeror's score in each evaluation factor. For example, if an evaluation factor has a point value range of zero (0) to forty (40) points, using the Technical Rating Scale above, if the District evaluates the Offeror's response as "Good," then the score for that evaluation factor is 4/5 of 40 or 32.

If subfactors are applied, the Offeror's total technical score will be determined by adding the Offeror's score for each subfactor. For example, if an evaluation factor has a point value range of zero (0) to forty (40) points, with two subfactors of twenty (20) points each, using the Technical Rating Scale above, if the District evaluates the Offeror's response as "Good" for the first subfactor and "Poor" for the second subfactor, then the total score for that evaluation factor is 4/5 of 20 or 16 for the first subfactor plus 1/5 of 20 or 4 for the second subfactor, for a total of 20 for the entire factor.

#### M.3 EVALUATION CRITERIA

The District shall evaluate proposals on the basis of the factors and subfactors below, based on the extent to which the proposal contains a detailed response to each factor and subfactor that is clear, concise, comprehensive and complete.

# M.3.1 TECHNICAL CRITERIA (90 POINTS MAXIMUM)

## M.3.1.1 TECHNICAL EXPERTISE AND APPROACH (0 - 50 Points)

- **M.3.1.1.1** The Offeror has proposed a staffing plan, which includes qualified key personnel, to successfully provide the required services. The resumes submitted for the proposed key personnel demonstrate that the personnel have relevant expertise and the technical competencies to perform the required services. (0 20 points)
- **M.3.1.1.2** The Offeror has provided an operating plan which demonstrates how the Offeror plans to successfully fulfil the requirements set forth in Section C.3. (0 30 points)

### M.3.1.2 EXPERIENCE AND PAST PERFORMANCE (0 - 40 Points)

- **M.3.1.2.1** The Offeror has demonstrated that it has satisfactorily provided the same or similar genetic testing services, as those described in Section C.3, to child support enforcement programs. (0 20 points)
- M.3.1.2.2 The Offeror has provided at least three (3) client references, some or all of which were completed by other child support enforcement programs, rating the Offeror's performance on services that are the same or similar to those described in Section C.3. (0 20 points)

### M.3.2 PRICE CRITERION (10 POINTS MAXIMUM)

- **M.3.2.1** The Offeror's total price for the base and option years will be converted to a price score as described below. Price is less important than the combined weight of the technical factors listed above.
- **M.3.2.2** The price evaluation will be objective. The Offeror with the lowest price will receive the maximum price points. All other proposals will receive a proportionately lower price score. The following formula will be used to determine each Offeror's evaluated price

score:

Lowest price proposal
----- x 10 = Evaluated price score
Price of proposal being evaluated

#### M.3.3 PREFERENCE POINTS AWARDED PURSUANT TO SECTION M.5

(12 Points Maximum)

# M.3.4 TOTAL POINTS (112 Points Maximum)

Total points shall be the cumulative total of the Offeror's technical criteria points, price criterion points and preference points, if any.

#### M.4 EVALUATION OF OPTION YEARS

The District will evaluate offers for award purposes by evaluating the total price for all options as well as the base year. Evaluation of options shall not obligate the District to exercise them. The total District's requirements may change during the option years. Quantities to be awarded will be determined at the time each option is exercised. If an option year is exercised, the District has the right to adjust the contract ceiling for that option year. Task orders will only be executed during option years when there is sufficient funding to support them. Task Orders cannot exceed the available budget.

#### M.5. PREFERENCES FOR CERTIFIED BUSINESS ENTERPRISES

Under the provisions of the "Small and Certified Business Enterprise Development and Assistance Act of 2014", D.C. Official Code § 2-218.01 *et seq.*, as amended ("Act", as used in this section), the District shall apply preferences in evaluating proposals from businesses that are certified by the Department of Small and Local Business Development (DSLBD) pursuant to Part D of the Act.

# **M.5.1** Application of Preferences

For evaluation purposes, the allowable preferences under the Act shall be applicable to prime contractors as follows:

- **M.5.1.1** Any prime contractor that is a small business enterprise (SBE) certified by the DSLBD will receive the addition of three points on a 100-point scale added to the overall score.
- **M.5.1.2** Any prime contractor that is a resident-owned business (ROB) certified by DSLBD will receive the addition of five points on a 100-point scale added to the

overall score.

- **M.5.1.3** Any prime contractor that is a longtime resident business (LRB) certified by DSLBD will receive the addition of five points on a 100-point scale added to the overall score.
- **M.5.1.4** Any prime contractor that is a local business enterprise (LBE) certified by DSLBD will receive the addition of two points on a 100-point scale added to the overall score.
- **M.5.1.5** Any prime contractor that is a local business enterprise with its principal offices located in an enterprise zone (DZE) certified by DSLBD will receive the addition of two points on a 100-point scale added to the overall score.
- **M.5.1.6** Any prime contractor that is a disadvantaged business enterprise (DBE) certified by DSLBD will receive the addition of two points on a 100-point scale added to the overall score.
- **M.5.1.7** Any prime contractor that is a veteran-owned business (VOB) certified by DSLBD will receive the addition of two points on a 100-point scale added to the overall score.
- **M.5.1.8** Any prime contractor that is a local manufacturing business enterprise (LMBE) certified by DSLBD will receive the addition of two points on a 100-point scale added to the overall score.

### M.5.2 Maximum Preference Awarded

Notwithstanding the availability of the preceding preferences, the maximum total preference to which a certified business enterprise is entitled under the Act is the equivalent of twelve (12) points on a 100-point scale for proposals submitted in response to this RFP. There will be no preference awarded for subcontracting by the prime contractor with certified business enterprises.

# **M.5.3** Preferences for Certified Joint Ventures

A certified joint venture will receive preferences as determined by DSLBD in accordance with D.C. Official Code § 2-218.39a(h).

# M.5.4 <u>Verification of Offeror's Certification as a Certified Business Enterprise</u>

- **M.5.4.1** Any vendor seeking to receive preferences on this solicitation must be certified at the time of submission of its proposal. The CO will verify the Offeror's certification with DSLBD, and the Offeror should not submit with its proposal any additional documentation regarding its certification as a certified business enterprise.
- **M.5.4.2** Any vendor seeking certification in order to receive preferences under this solicitation should contact the following:

Department of Small and Local Business
Development
ATTN: CBE Certification Program
441 Fourth Street NW, Suite
850N Washington, DC 20001

**M.5.4.3** All interested businesses are encouraged to contact DSLBD at (202) 727-3900 if additional information is required on certification procedures and requirements.

#### M.6 EVALUATION OF PROMPT PAYMENT DISCOUNT

- **M.6.1** Prompt payment discounts shall not be considered in the evaluation of offers. However, any discount offered will form a part of the award and will be taken by the District if payment is made within the discount period specified by the Offeror.
- **M.6.2** In connection with any discount offered, time will be computed from the date of delivery of the supplies to carrier when delivery and acceptance are at point of origin, or from date of delivery at destination when delivery, installation and acceptance are at that, or from the date correct invoice or voucher is received in the office specified by the District, if the latter date is later than date of delivery. Payment is deemed to be made for the purpose of earning the discount on the date of mailing of the District check.