



Office of the Attorney General for the District of
Columbia
Child Support Services Division



Dear customer,

Are you tired of waiting for your child support check to arrive in the mail? The District of Columbia Child Support Services Division (CSSD) is pleased to offer two electronic payment options that give you fast, convenient, and safe access to your funds:



What are the benefits of the smiONE Card?

- Secure access to your child support payments within two business days after your funds are posted.
- Make purchases and get cash wherever Visa debit cards are accepted and reload your card with direct deposit, checks, or cash.
- Convenient features like additional cards for friends and family, a mobile app and website, and text and email

alerts to help you monitor your account activity in real time.

- No in-network ATM withdrawal fees at Allpoint® ATMs and a small \$2.50 fee for out-of-network ATM withdrawals (third-party ATM operator fees may also apply)
- 24/7/365 live U.S. customer service
- To learn more about the smiONE Card, visit www.smionecard.com.

What are the benefits of direct deposit?

- Convenient payments automatically deposited to an existing bank account.
- Manage and monitor your payments through your bank's online banking tools, if available.
- Avoid expensive check cashing fees and time standing in line at the bank.

How do I sign up for electronic payments?

Enroll for free today by completing and returning the enclosed electronic payment application via mail, email, or fax. For more information or questions about enrollment, please contact a CSSD Financial Management team member at state.disbursement@dc.gov or by phone at **202-724-7728**.

Usted puede solicitar totalmente gratis servicios de interpretación por teléfono o en persona, así como pedir que se le traduzcan algunos documentos. Si tiene alguna pregunta sobre este documento, por favor llámenos al 202- 442-9900.