



CHILD SUPPORT SERVICES

Office of the Attorney General
for the District of Columbia



SMART Pay – Credit and Debit Card Payments Online

1. Online Child Support Payment Website
 - a. Website – <http://cssd.dc.gov> “or” dc.smartchildsupport.com
 - b. NCP Required to register an e-commerce account
 - c. Provide minimal cardholder information (e.g., cardholder name, cardholder telephone, last 4 digits of the card number, and the billing address).
 - d. Receipt Available - **YES**
2. Pay by Phone Interactive Voice Response (IVR)
 - a. Phone Number – **(888) 470-1470**
 - b. Receipt Available - **NO**
3. Information needed by NCP:
 - a. **“IV-D” Case Number**
 - b. **Last 4 digits of SSN**
4. Miscellaneous:
 - a. Maximum Payment Amount - **\$10,000.00**
 - b. Fee – **2.5% of the Payment Amount**
 - c. Minimum “Posting” Time Frame – **2 business days**
 - d. Option Availability – **24/7**
 - e. The daily cut-off is **8:45pm each business day**; payments received after 8:45pm are considered next business day.
 - f. **Payment Options – Mastercard, VISA, American Express, Discover, Apple Pay, Google Pay, PayPal and Venmo.**

Questions: Contact System Methods, Inc. at (202) 370-1469